# INTERNATIONAL INTERCONNECTION FORUM FOR SERVICES OVER IP

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(www.i3forum.org)

Workstream "Technical Aspects"

# **Technical Interconnection Model** for International Voice Services

(Release 4.0) May 2011

This document updates and replaces the i3 Forum document "Technical Interconnection Model for Bilateral Voice Services" (Release 3.0, May 2011).

#### EXECUTIVE SUMMARY

In order to allow a worldwide and unrestrained migration to IP of the thousands of existing TDM International voice interconnections, this document aims to specify, on the basis of existing standards/recommendations issued by international bodies (e.g. ITU-T, ETSI, IETF), a unique network architecture capable of supporting one (or a limited number of) interconnection model(s) for the implementation of trusted, secure and QoS compliant VoIP interconnection between International Wholesale Carriers.

In order to achieve this goal, the scope of the documents covers all the relevant technical issues e.g.:

- ✓ transport protocols/capabilities, including IPv6 compliance;
- ✓ signaling protocols (including SIGTRAN protocol for the support of mobile applications);
- ✓ media codec schemes;
- ✓ QoS levels with measurements and performance needs;
- ✓ E.164-based addressing schemes
- ✓ Security
- ✓ Accounting and Charging.

The specification of the VoIP and TDM interconnections of the international switching facilities with the domestic networks is outside the scope of this initiative.

Assuming a general reference configuration encompassing:

- switching platforms fed with TDM traffic as well as VoIP traffic from the domestic fixed and mobile networks and capable to manage signaling and media information onto an IP transport layer;
- ✓ border functions in order to separate IP domains enhancing service and network level of security;
- ✓ routing functions according to IP networking;
- ✓ transmission functions according to SDH/Ethernet –based systems and protocols;

and also considering the Public Internet as a global infrastructure, two main sets of configurations are recommended:

- <u>Private-oriented interconnection</u>: when no unidentified third party is able to affect the bilateral VoIP service;
- ✓ <u>Public-oriented interconnection</u>: when the VoIP traffic is mixed with other IP traffic coming from the Public Internet, thus allowing the gateways' interfaces to be reached from unidentified third parties which can affect the service performance and quality.

Though several signaling protocols are available on the market, two protocols have been selected as appropriate in this scenario: SIP protocol as defined in IETF RFC 3261 and complementing documents and ISUP enabled SIP profile as recommended in ITU-T Q.1912.5.

Media functions should assure transport for all the services and perform any required media stream conversions such as G.711 companding law conversion and transcoding between different codecs. In the scope of this initiative the G.711 codec and the set of G.729 codecs are considered mandatory.

Security, both from the network and service perspective, has been considered as a primary requirement for international VoIP interconnection. As a result, it is strongly recommended that all voice traffic coming into / leaving the network operator passes through Border Functions, i.e. all IP packets (for signaling and media), crossing this bilateral voice interconnection, are originated and received by such Border Functions.

Quality of Service parameters together with the relevant measurement points are defined for the Service Provider – Carrier relationship as well as for the Carrier to Carrier relationship. The identified parameters are pertinent to the transport layer (e.g., round trip delay, jitter, packet loss), to the service layer (e.g.,  $MOS_{CQE}$ , ALOC, ASR, NER, PGRD) and to the call attributes (e.g., CLI transparency).

This deliverable is the fourth version of this technical interconnection document enhancing the sections related to IP transport with a new sub-section devoted to IPV6 compliance, signalling with a reference to a 3GPP TS which solves the issues discussed in the past years on release cause mapping, security with a different and more complete presentations and quality of service control with a deeper discussion of the various possible alternatives. Future versions will be released encompassing new features / functions in order to consider the evolution of services, equipment capabilities and international standards.

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#### 1 <u>Scope of the document</u>

The scope of this document is to address all the technical issues for the implementation of trusted, secure and QoS compliant IP-based interconnection of Voice Services (encompassing ISDN, fax and modem connections) between International Wholesale Operators considering:

- transport protocols/capabilities, including IPv6 compliance;
- signaling protocols;
- media schemes;
- > QoS levels with measurements and performance needs;
- E.164 addressing schemes;
- Security issues;
- Accounting and Charging Issues.

The support of applications based on the usage of the SIGTRAN suite of protocols is also considered in this document.

The results and deliverables of private and public standardization/specification bodies, such as ITU-T, IETF, ETSI, GSMA and 3GPP have been considered as well as it has been also verified the existence of any regulatory framework for international IP interconnection.

As far as the network platform is concerned, the present, and the short-term achievable, status of the art of the vendors' equipment has been considered.

All domestic legal rules and obligations are out of the scope of this document.

Though this document does not intend to address any specific IMS model, for the sake of consistency with widely used terminology, the IMS ETSI TISPAN naming conventions have been adopted for some functional blocks (e.g. border functions).

#### 2 Objective of the document

The objective of the document is to define, on the basis of existing standards, a unique network architecture capable to support one (or a limited number of) interconnection model(s) for international voice over IP services encompassing bilateral interconnection as well as voice hubbing services.

Each interconnection model is fully described in terms of transport capabilities, signaling protocols, media schemes such as codecs, available QoS levels, available numbering/addressing schemes and available security capabilities.

This deliverable is the fourth version of the document. Future versions will be released encompassing new features / capabilities to address the evolution of services, equipment capabilities and international standards.

The i3 Forum released a set of companion documents dealing with the service description [1], testing [3], codec selection [4], security [94] and migration template [5] for international voice over IP interconnection. These documents are available at www.i3forum.org.

# 3 Acronyms

5 Acronym	5
Зрсс	Third Party Call Control
3PTY	Three-Party conference
ACL	Access Control List
ACM	Address Complete Message
ACR	Anonymous Call Rejection
AF	Assured Forwarding
ALG	Application Level Gateway
ALOC	Average Length Of Conversation
ANM	
	Answer Message
AS	Autonomous System
ASR	Answer Seizure Rate
ATM	Asynchronous Transfer Mode
BA	Behavior Aggregate
BE	Best Effort
BFD	
	Bidirectional Forwarding Detection
BGCF	Breakout Gateway Control Function
BGP	Border Gateway Protocol
BSS	Business Support System
CAMEL	Customised Applications for Mobile Enhanced Logic
CBC	Cipher Block Chaining
CC	Country Code
CD	Call Deflection during alerting
CDR	Call Detail Record
CF	Call Forwarding
CIN	Calling Party's Number
CLI	Calling Line Identification
CLIP	Calling Line Identification Presentation
CLIR	Calling Line Identification Restriction
	•
COLP	Connected Line identification Presentation
COLR	Connected Line identification Restriction
CPN	Called Party's Number
CPU	Central Processing Unit
CSCF	Call Session Control Function
CUG	Closed user Group
CW	Call waiting
DdoS	Distributed Denial of Service
DES	
-	Data Encryption Standard Differentiated Services
Diffserv	
DNS	Domain Name Service
DNSSEC	DNS Secure
DoS	Denial of Service
DPO	Dynamic Port Opening
DSCP	Differentiated Services Code Point
DTMF	Dual-Tone Multi-Frequency
	Dense Wavelength Division Multiplexing
DWDM	<b>3</b>
EF	Expedite Forward
EXP	MPLS header EXPerimental use field
FoIP	Fax over IP
GIC	Group Identification Code
GSDN	Global Software Defined Network
GSN	Global Subscriber Number
HW	Hardware
IAM	Initial Address Message
IBCF	
	Interconnection Border Control Function
I-BGF	Interconnection Border Gateway Function
IC	Identification Code
ICMP	Internet Control Message Protocol
IDS	Intrusion Detection Systems
IFP	Internet Facsimile Protocol
IFT	Internet Facsimile Transfer
IKE	Internet Key Exchange
IMS	
-	IP Multimedia Subsystem
IP	Internet Protocol
IPSec	IP Security
IPv4	Internet Protocol Version 4
IPv6	Internet Protocol Version 6

ISDN	Integrated Services Digital Network
ISUP	ISDN User Part
IVR	Interactive Voice Response
KPI	Key Performance Indicator
LBR	Low Bit rate codec
MEF	Metro Ethernet Forum
MF	Multi-Field Classifier
MGCF	
	Media Gateway Control Function
MGF	Media Gateway Function
MIME	Multipurpose Internet Mail Extensions
MNO	Mobile Network Operator
MoIP	Modem over IP
MOS	Mean Opinion Scale
MOS <sub>CQE</sub>	Mean Opinion Score, Communication Quality Estimated
MPLS	Multiprotocol Label Switching
MPLS-VPN	Multiprotocol Label Switching – Virtual Private Network
MTP	Message Transfer Part (SS7)
NAPT	Network Address and Port Translation
NAT	Network Address Translation
NDC	National Destination Code
NER	Network Efficiency Ratio
NNI	Network to Network Interface
NN	National Number
OCN	Original Called Number
OIP	Originating Identity Presentation
OIR	Originating Identity Restriction
OLO	Other Licensed Operator
OSS	Operations Support System
P-router	Provider router
PDH	Plesiochronous Digital Hierarchy
PE-router	Provider Edge router
PGRD	Post Gateway Ringing Delay
PHB	Per-Hop Behaviour
POS	Packet Over SDH/Sonet
PSTN	Public Switched Telephone Network
QoS	Quality of Service
R-Factor	Rating-Factor
	Redirecting Number
RgN RI	Redirecting Information
RTCP	Real Time Control Protocol
RTD	Round Trip Delay
RTP	Real-Time Protocol
SBC	Session Border Controller
SCCP	Signaling Connection Control Part (SS7)
SCTP	Stream Control Transmission Protocol
SDES	Source Description
SDH	Synchronous Digital Hierarchy
SDP	Session Description Protocol
SGF	Signaling Gateway Function
SIP	Session Initiation Protocol
SIGTRAN	Signaling Transport suite of Protocols
SIP URI	SIP protocol Uniform Resource Identifier
SIP-I	SIP with encapsulated ISUP
SIP-T	SIP for Telephones
SLA	Service Level Agreement
SN	Subscriber Number
SPRT	Simple Packet Relay Transport
SR/RR	Sender Report/Receiver Report
SRTP	Secure RTP
TCP	Transmission Control Protocol
TDM	Time Division Multiplexing
TE MPLS	Traffic Engineering MPLS
tel-URI	Telephone Uniform Resource Identifier
TIP	Terminating Identification Presentation
TIR	Terminating Identification presentation Restriction
TISPAN	Telecommunications and Internet converged Services and Protocols for Advanced Networking
TLS	Transport Layer Security
TOS	Type Of Service
TSG	Trunk Group

TUP	Telephone User Part
UDP	User Datagram Protocol
URI	Uniform Resource Identifier
URL	Uniform Resource Locator
UUI	User-to-User Information
UUS1	User to user signalling 1
VBD	Voice Band Data
VLAN	Virtual Local Area Network
VoIP	Voice over IP
VPN	Virtual Private Network
WB	Wideband codec

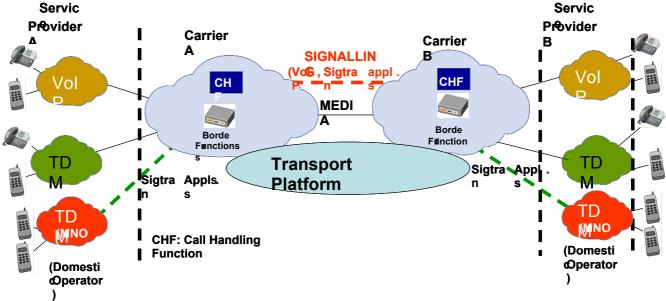
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- [99] IETF RFC 5009 "Private Header (P-Header) Extension to the Session Initiation Protocol (SIP) for Authorization of Early Media", September 2007.

# 5 General Reference Architecture

The general reference configuration for international voice interconnection based on IP protocol is given in Figure 1. Carriers operate switching facilities which are fed with TDM traffic as well as VoIP traffic from the domestic fixed and mobile networks. The interconnection between two Carriers makes use of signaling protocol (see Section 7) and media (see Section 8) flows carried onto an IP transport layer (see Section 6).



#### Figure 1 – General Reference Configuration

The above general reference configuration also supports:

- > ISDN services (see Section 7 for the relevant characteristics)
- legacy Signaling System #7-based applications over an IP transport making use of the SIGTRAN suite of protocols. Specific applications considered in this document are SMS, Camel and roaming mobile signaling applications [1].

### 5.1 Service reference configuration

The service reference configuration is depicted in Figure 2.

Four basic functional blocks have been identified:

- the Call Handling Function which performs the functions related to signaling management, call routing, control of the Media Gateways and redirection of signaling and media to the Border Functions. For the sake of consistency with IMS TISPAN terminology, in Figure 2 the Call Handling Function encompasses some capabilities of the functional blocks "Call Session Control Function" (CSCF), the Media Gateway Control Function (MGCF) and the Breakout Gateway Control Function (BGCF).
- 2) the Media Gateway Function (MGF) which is devoted to the transcoding of the media flow from/to TDM domain and IP domain;
- 3) the Signaling Gateway Function (SGF) which is devoted to manage the SIGTRAN connections and to interwork SIGTRAN with MTP;
- 4) the Border Function which is devoted to separate the IP domain of the two carriers in order to implement trusted and secure VoIP interconnections. The border function applies to both the control plane and the user (media) plane. For the sake of consistency with IMS TISPAN terminology, in Figure 2:
  - The control plane border function is identified with the Interconnection Border Control Function (IBCF) [7];
  - The user (media) plane border function is identified with I-Border Gateway Function (I-BGF) [7].

The implementation of integrated Border Function (i.e., co-located IBCF and I-BGF) vs. distributed Border Function (i.e. IBCF geographically separated from I-BGF) depends on the specific carrier's implementation and it is not the subject of this document.

Additional information on how to use the border function for security purposes is given in Section 9 of this document.

The Call Handling Function of the Carrier's international switching facility receives VoIP and TDM signaling from the domestic network. The specification of the VoIP and TDM interconnections of the international switching facilities with the domestic networks is outside the scope of this document.

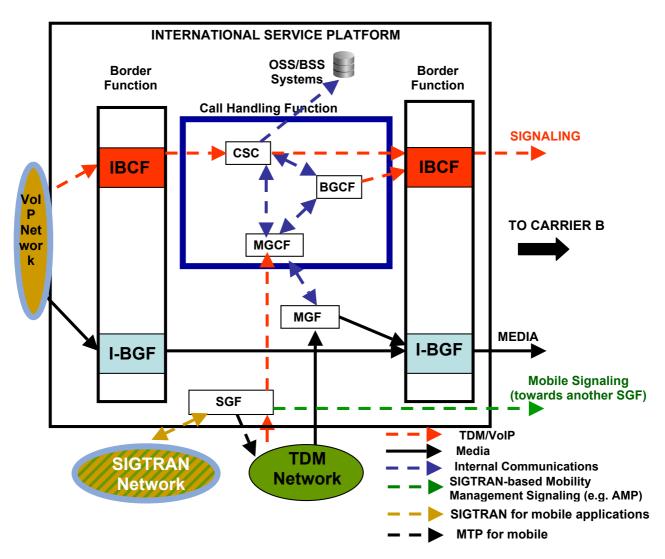


Figure 2 – Service Reference Configuration

The IP transport layer can be IPv4 or IPv6; session interworking between separate international voice interconnections using different versions of the IP protocols would be accomplished by the Border Functions of each carrier.

The specification of the Signaling and Media information is given in Sections 7 and 8 of this document, respectively.

The specification of the minimum set of information elements produced by OSS/ BSS systems for accounting and charging functions is given in Section 12.

#### 5.1.1 Functions to be performed for the incoming domestic voice traffic

For the TDM traffic, the Call Handling Function:

receives the Common Channel Signaling #7

#### "Technical Interconnection Model for International Voice Services", Release 4.0, May 2011 i3 Forum Proprietary Document

- converts in suitable protocols for VoIP traffic;
- > identifies the proper routing towards the egress port;
- > controls the Media Getaways, which, in turn, convert the TDM media flows to RTP media flows;
- the signaling is sent to the IBCF which controls I-BGF identifying the involved I-BGF resources where the RTP media flow has to be directed.

For VoIP traffic, the Call Handling Function:

- receives the proper signaling information (e.g. SIP, SIP-I);
- > converts, if needed, to suitable protocols for VoIP traffic;
- > identifies the proper routing towards the egress port;
- sends signaling to the IBCF identifying the I-BGF resources where the RTP media flow has to be directed.

#### 5.1.2 Functions to be performed for the incoming voice international traffic

IBCF receives the signaling information (e.g. SIP, SIP-I) from the corresponding carrier and forwards this signaling information to the Call Handling Function.

The Call Handling Function:

- identifies the proper routing towards the egress port;
- > performs signaling interworking, if needed;
- in case of delivering towards a TDM-based network, controls the identified Media Gateway Functions for delivering the media information;
- in case of delivering towards a VoIP-based network, the signaling information is sent to the IBCF which controls I-BGF identifying the involved I-BGF resources where the RTP media flow has to be directed.

#### 5.1.3 Functions to be performed for the SIGTRAN traffic

For the SIGTRAN traffic, the Signaling Gateway Function:

- receives the proper signaling information;
- > identifies the proper routing towards the egress port;
- > performs, if needed, interworking between MTP and SIGTRAN;
- > handles mobility protocols for interworking with wireless networks.

### 5.2 Transport reference configuration

Different transport configurations can be identified distinguishing between Private IP Interconnection and Public IP Interconnection. In turn, different options are viable for these two main categories. The definition of Private and Public IP Interconnection is given in Section 6 of this document.

At the network layer IPv4 or IPv6 may be used and at the transmission layer either SDH transmission system or Ethernet-based systems are possible solutions. Additional information of these transmission systems are given in Section 6 of this document.

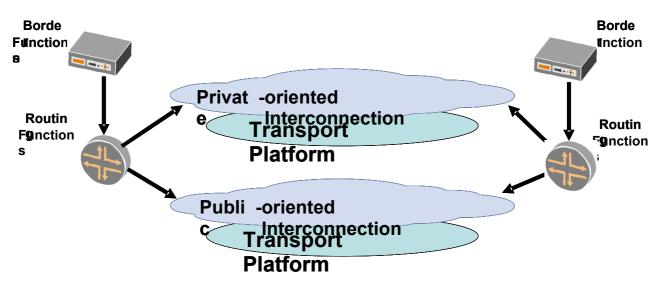


Figure 3 – Transport Reference Configuration

#### 6 <u>Transport Functions</u>

This section recommends alternative reference transport configurations for implementing bilateral international VoIP interconnections.

Assuming the Public Internet as a global infrastructure using either IPv4 or IPv6, interconnecting managed *IP* networks, carrying mixed types of traffic with publically announced IP addresses; two main sets of configurations are possible:

- Private-oriented interconnection: where unidentified third parties are unable to affect the bilateral VoIP service;
- <u>Public-oriented interconnection</u>: where VoIP traffic is mixed with other IP traffic coming from the Public Internet, therefore allowing the border function or gateway interfaces to be reached by unidentified third parties who can affect service performance and quality.

This section exclusively deals with the Transport Functions. Signalling Functions and Media Functions are discussed in Sections 7 and 8, respectively.

#### 6.1 Internet Protocol Versions

Bilateral international VoIP interconnections may occur using either IPv4 or IPv6 network protocols; in the context of this document IP refers to both IPv4 and IPv6 protocol versions. IPv4 refers to the commonly deployed protocol version using 32 bit addressing and IPv6 to the protocol version using 128 bit addressing.

Since the introduction of the IPv6 addresses partitions the Public Internet into two separate networks, the IPv4 Public Internet and the IPv6 Public Internet, under the scope of bilateral international VoIP interconnections, the introduction of this addressing scheme requires carriers to be capable of managing both schemes for private as well as public interconnections.

There are currently no generally deployed solutions that allow transparent interworking between these two IP protocol versions for international VoIP interconnection scenarios. Therefore the scenarios described within this section can use either IPv4 or IPv6 protocol versions but versions cannot be mixed on the same logical interconnect; both parties in the interconnection must be using the same protocol version. Border Function within each carrier network will require to be able to perform interworking between logical interconnects operating on IPv4 and IPv6.

Private addresses discussed in this section refer to either RFC 1918 [14] addresses for IPv4 or RFC 4193 [89] for IPv6.

#### 6.2 Transport functions for private-oriented interconnections

In the following subsections three private-oriented scenarios are given which are differentiate from each other at the interconnection layer:

In order to be a private interconnection the following conditions have to be satisfied:

1) Only VoIP and/or private data services traffic is exchanged across the interconnection;

2) All the involved IP addresses (i.e. *PE router* interface, *P router* interface, border function interface) can not be reached from unidentified entities via the Public Internet. The IP addresses involved can be private or public, but they shall not be announced onto and reachable from the Public Internet.

A hybrid configuration (i.e. carrier A using public not announced IP addresses and carrier B using private IP addresses), although technically feasible, is not recommended since it implies additional operational efforts for the management of the address space.

3) The VoIP traffic, from the PE router to the border function in a carrier's domain, shall be secured, either physically or logically, from Internet Transit traffic.

This security can be achieved:

- *physically*: by implementing separated and dedicated networks for the two types of traffic.
- <u>logically</u>: by implementing mechanism such as Virtual Private Networks (either layer 2, e.g., VLANs, or layer 3, e.g., MPLS-VPN) and Tunneling (e.g. IP Sec).

The QoS issues are dealt with in Section 10.

#### 6.2.1 Layer 1 interconnection

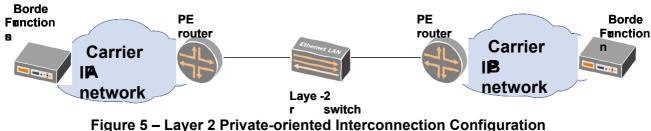
In this configuration a dedicated physical link (provided by one involved carrier, or by the two involved carrier, or by an identified third party) is implemented between PE routers or layer 2 switches, or directly between border functions.



Figure 4 – Layer 1 Private-oriented Interconnection Configuration

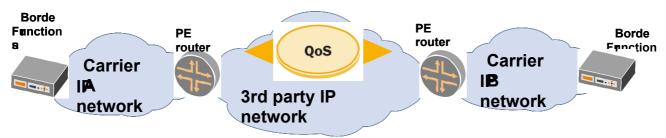
#### 6.2.2 Layer 2 interconnection

In this configuration a dedicated physical link (provided by one involved carrier, or by the two involved carrier, or by an identified third party) is implemented between PE routers or layer 2 switches, or directly between border functions passing through an Ethernet switch network run by a third party (e.g. telehouse/carrier hotel owner; Internet Exchange Point owner). The switch provider will assign specific *VLANs* for each interconnection allowing for the aggregation of several interconnections over the same physical link.



#### 6.2.3 Layer 3 interconnection

In this configuration a dedicated virtual link is implemented between PE routers passing through a third party IP private network. The 3<sup>rd</sup> party IP network provider will establish an IP-VPN between the carriers' networks and shall provide *QoS* mechanisms and shall guarantee appropriate SLAs. The 3<sup>rd</sup> party IP network provider and both carriers will require to use the same IP protocol version: IPv4 or IPv6.





In the following subsections two public-oriented scenarios are given which differentiate each other at the interconnection layer.

In order to retain the public interconnection feature it is assumed that some IP addresses to be used in these configurations can be reached from unidentified 3<sup>rd</sup> parties via the Public Internet either via IPv4 or IPv6.

#### 6.3.1 Layer 1 / layer 2 direct interconnection sharing Public Internet traffic and VoIP

In this configuration Internet traffic as well as VoIP traffic is exchanged either:

- 1) over the same physical link;
- 2) via a layer 2 switch.

In both cases, logical layer-2 traffic separation can be used by configuring VLAN based on IEEE 802.1q standard. Carriers may also use QoS mechanisms (e.g. Diffserv) to guarantee VoIP traffic performance over the interconnection. The IP addresses of the involved PE routers interfaces shall be public and can be announced over the Public Internet. Border function IP addresses shall be exchanged only between the two carriers (i.e., using the no-export BGP community attribute or static routing).

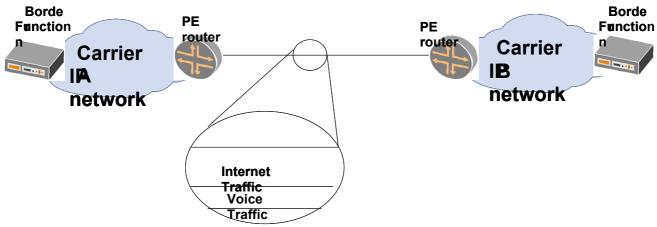


Figure 7 – Layer 1 / 2 Public-oriented Direct Interconnection Configuration

#### 6.3.2 Indirect interconnection via the Public Internet

In this configuration the VoIP traffic passes through the Public Internet, i.e. through a third (or multiple) Internet Transit providers.

The IP addresses of the PE routers as well as those of the Border functions shall be public and they shall be announced over and reachable from the Public Internet. Both carriers and the entire path across the Public Internet, including all intermediary Transit providers, will require to use the same version of the IP protocol, IPv4 or IPv6, for this logical interconnection.

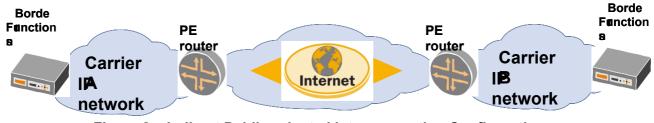


Figure 8 – Indirect Public-oriented Interconnection Configuration

This configuration includes the case where PE routers are interconnected via an IPSec tunnel over the Public Internet. More information on encryption requirements are given in Section 10.

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This scenario implies increased difficulty in managing QoS parameters than the interconnection configurations described in Section 6.2 since uncontrolled network segments are present from origin to destination of the call, but allows simpler and faster interconnection provisioning.

#### 6.4 **Physical interconnection alternatives**

The physical interface of the interconnection can be either DWDM-based or PDH-based, SDH POS – based or Ethernet-based (i.e. fast-Ethernet, gigabit-Ethernet or 10 gigabit-Ethernet).

#### 6.4.1 PDH-based transport systems

The ITU-T Recommendations G. Series shall be considered as reference documents: ITU-T Rec. G.703 [53], G.704 [54] and G.705 [55].

#### 6.4.2 SDH-based transport systems

The ITU-T Recommendations G. Series shall be considered as reference documents: ITU T Rec. G.707 [56]

For North America another reference document is ANSI T1.105 [57]

#### 6.4.3 Ethernet-based transport systems

The IEEE recommendations 802.3 for Ethernet communication together with enhanced Ethernet technologies such as fast-Ethernet, gigabit-Ethernet and 10 gigabit-Ethernet have to be considered (e.g. ISO/CIE 8802-3). This includes MEF standards for Carrier Ethernet connections.

#### 6.4.4 DWDM-based transport systems

For the public interconnection configurations, a DWDM channel can be provisioned for interconnecting two carries.

#### 6.4.5 Interconnection redundancy

The level of redundancy of a specific interconnection can be enhanced by increasing the number of involved Border Functions, by increasing the number of involved PE routers using geographical separation or by increasing the number of diverse network links involved.

#### 6.5 Dimensioning requirements at the transport layer

In order to ensure that, at the interconnection, sufficient capacity is present with the highest level of confidence, a dimensioning scheme with an over-provisioning factor is suggested. In the following table, the bandwidth to be allocated per call is given for the most common codecs:

Codec	Packetisation (msec.)	IPv4 Bandwidth (kbit/s)	IPv6 Bandwidth (kbit/s)
G.711	20	104.720	113.520
G.729	20	43.120	51.920
G.729	40	25.960	30.360

Note: the IPv4 and IPv6 bandwidth values of the above table consider the bandwidth of the codec plus the overhead of the Ethernet, IPv4 or IPv6, UDP and RTP protocols and assume a value equal to 10% as overprovisioning factor.

#### 6.6 IP Routing and IP Addressing

#### 6.6.1 IP Routing

For all the above interconnection configurations, it is sufficient to announce only those IP addresses that need to be reached by the interconnecting carrier.

The dynamic BGP protocol [16] [90] [91] or a static routing can be used to exchange IP routes or provision routing between carriers' networks.

If the BGP protocol is used, two cases have to be considered:

- a) direct AS (Autonomous System) connection (see Sections 6.2.1, 6.2.2, 6.3.1): the NO\_EXPORT communities attribute shall be set;
- b) indirect AS connection (see Sections 6.2.3, 6.3.2): the NO\_EXPORT communities attribute shall not be set.

It is recommended to tune BGP timer parameters to appropriate values for the specific implementation, to ensure timely failure detection and convergence suitable for VoIP traffic. In addition, BFD [15] [92] can also be used to speed up link failure detection and subsequent protocol convergence.

#### 6.6.2 IP Addressing

The IPv4 protocol addressing scheme shall be supported. The IPv6 protocol addressing scheme is optional and can be agreed on a bilateral basis.

If public addresses are used, then the carriers will use only IP addresses assigned by IANA or related bodies. If private addresses [14] [89] are used, the bilateral agreement has to specify the IP addressing scheme.

#### 6.7 IP Packet marking

The following table describes the traffic classes defined for all the interconnection configurations described above:

Traffic class	Traffic type
Voice Media	Speech / Voice bearer.
Voice Signaling	Voice Control Traffic (SIP, SIP-I signaling protocols)
Mobile Signaling	SMS and roaming (TCAP signaling protocol)
Other Customer Traffic	Internet traffic, other data traffic

Other control/management traffic such as BGP traffic may also use the interface.

#### 6.7.1 Distinguishing traffic classes

In order to distinguish between traffic classes, the use of the DSCP marking scheme in Behaviour Aggregation mode [9] is recommended.

Using classification based on the DSCP value, packet marking is pre-agreed by both operators. The receiving operator assumes that the sending operator has marked the packet correctly according to the pre-agreed scheme described above.

If there is a mix of Internet and VoIP traffic across the interconnection or the recommended marking cannot be guaranteed, an alternative solution is to classify packets using the Multi-Field classification method [9]. Using this scheme, ingress traffic is classified by the receiving Operator PE Router based on any field in the IP header, e.g. destination address, source address, port numbers or other IP packet header fields.

#### 6.7.2 IP Marking table

The following table recommends the packet marking guideline for the link/network for all listed interconnection scenarios making use of the DiffServ IETF RFC and IP Precedence TOS marking scheme plus the coding scheme at the MPLS and Ethernet layers, respectively. It applies to all the traffic to be transmitted.

Traffic Type	DSCP Marking	IP	802.1Q VLAN
		Precedence	
	for configurations 6.1, 6.2.1		
Voice Media	DSCP 46/EF (101110).	5	5
voice meula	for configurations 6.2.2	5	5
	DSCP 46/EF (101110) or	or	or

	DSCP 00/DF (000000).	0	0
Voice Signaling,         for configurations 6.1, 6.2.1 DSCP 26/AF31 (011010) or DSCP 46/EF (101110)           Voice Signaling,         for configurations 6.2.2 DSCP 26/AF31 (011010) or DSCP 46/EF (101110) or DSCP 00/DF (000000)           SIGTRAN for Mobile Signaling         for configurations 6.1, 6.2.1 DSCP 26/AF31 (011010) or DSCP 46/EF (101110)           SIGTRAN for Mobile Signaling         DSCP 26/AF31 (011010) or DSCP 26/AF31 (011010) or	3	3	
	DSCP 26/AF31 (011010) or	or	or
	DSCP 46/EF (101110)	5	5
Voice Signaling,	for configurations 6.2.2	3	3
	DSCP 26/AF31 (011010) or	or	or
	DSCP 46/EF (101110) or	1110) or 5 5	
	DSCP 00/DF (000000)	or 0	or 0
	for configurations 6.1, 6.2.1	3	3
	DSCP 26/AF31 (011010) or	or	or
SIGTRAN for	DSCP 46/EF (101110)	5	5
Mobile Signaling	for configurations 6.2.2	3	3
	DSCP 26/AF31 (011010) or	or	or
	DSCP 46/EF (101110) or	5	5
	DSCP 00/DF (000000)	or 0	or 0
Other traffic	DSCP 00/DF (000000).	0	0

The marking for the other control/management traffic depends on the specific network implementation.

#### 6.7.3 Traffic treatment

For interconnection configurations specified in Sections 6.2 and 6.3.1, voice media traffic leaving the sending Border Function towards the receiving Border Function should be treated according to the Expedited Forwarding Per-Hop Behavior [10], [11].

For the interconnection configuration specified in Section 6.3.2, voice media traffic leaving the sending Border Function towards the sending PE router is treated either according to the Expedited Forwarding Per-Hop Behavior [10], [11] or according to Default forwarding Per-Hop Behavior [1] that is, it becomes 'best effort' forwarding.

For interconnection configurations specified in Sections 6.2 and 6.3.1, voice signaling traffic leaving the sending Border Function towards the receiving Border Function should be treated according to the Expedite Forwarding Per-Hop Behavior [10], [11], or alternatively according to the Assured Forwarding Per-Hop Behavior [12].

The industry conventionally uses both AF and EF PHB for signaling traffic. Where one carrier internally uses AF and the other interconnecting carrier internally uses EF, then bilateral agreement is required on how to configure the interconnection to re-mark the packets appropriately. Further if different DSCP markings within the AF class are used, bilateral agreement will be required regarding as to whether the different marking is maintained or traffic re-marked as described for AF / EF marking.

For the interconnection configuration specified in Section 6.3.2, signalling traffic leaving the sending Border Function towards the sending PE router is treated either according to:

- the Expedite Forwarding Per-Hop Behavior, as specified in RFC 3246 [10] and RFC 3247 [11];
- the Assured Forwarding Per-Hop Behavior as specified in RFC 2597 [12];
- the Default forwarding PHB , as specified in IETF RFC 2474 [8].

### 7 Signaling Functions

The interconnections described in this document shall support either a basic SIP profile (as described in Section 7.1) or an ISUP enabled SIP profile (as described in Section 7.2) or SIGTRAN for additional signaling purposes such as SMS, CAMEL and mobile roaming (as described in Section 7.4).

#### 7.1 Functions for supporting signaling protocol SIP (IETF RFC 3261)

This subsection describes the basic SIP profile.

#### 7.1.1 Transport of SIP (IETF RFC 3261) signaling information

The SIP protocol can be transported over UDP [31], TCP or SCTP. IETF RFC 3261 [17] defines that UDP is the default for SIP.

In the scope of this document UDP shall be used as default. If a non-reliable transport implementation is used then TCP may be used based on bilateral agreements.

There is also the possibility to use the newer transport protocol SCTP. Since support from vendors is not widely available at the date when this document is published, the use of SCTP is left as part of the specific bilateral agreement.

#### 7.1.2 SIP signaling protocol profile

The basic SIP profile shall comply with RFC 3261 [17] with the addition of the following considerations:

- The compact form of SIP shall not be used.
- The Request-URI shall be set in accordance to Section 11.
- The support of IETF RFC 4028 [21], which addresses SIP Timers specification, is optional. The carrier receiving the INVITE message shall comply with IETF RFC 3261 [17] section 16.8 if IETF RFC 4028 [21] is not supported.
- The P-Asserted-Identity header defined in RFC 3325 [20] shall be supported.
- The Privacy header defined in RFC 3323 [19] shall be supported.
- The Diversion header defined in RFC 5806 [35] shall be supported.
- The following body types shall be supported:
  - > application/sdp
- The following body types may be supported:
  - > application/dtmf
  - application/dtmf-relay
  - multipart/mixed.

Subject to bilateral agreement, the carrier may or may not apply privacy before forwarding SIP messages over the interconnection interface. When applying privacy, it shall be applied as follows:

Originating User Privacy Request	Originating Carrier behaviour
CIN Known, Presentation not restricted	Forward CIN in From, Contact and P-Asserted-
	Identity headers
CIN Known, Presentation restricted	Use "Anonymous" in From and Contact headers.
CIN not known	Use "Unavailable" in From and Contact headers.

Note: when a SIP message is passed to an untrusted domain, the inclusion or removal of the P-Asserted-Identity header shall be determined by consulting the Privacy header. If a Privacy header is not present, then it is recommended to include the P-Asserted-Identity header, but in this case bi-lateral agreement should dictate final treatment (IETF RFC 3325, 3323). When the SIP message is passed to a trusted domain, the P-Asserted-Identity header should not be removed ([IETF RFC 3325]).

#### 7.1.3 SIP Message support

The following table specifies how the SIP messages shall be supported.

#	SIP Message	Observations
1	REGISTER	The REGISTER message is not needed in the scope of this document.
2	INVITE	The INVITE message shall be supported as described in IETF RFC 3261 [17].
3	ACK	The ACK message shall be supported as described in IETF RFC 3261 [17].
4	CANCEL	The CANCEL message shall be supported as described in IETF RFC 3261 [17].
5	BYE	The BYE message shall be supported as described in IETF RFC 3261 [17].
6	OPTIONS	The OPTIONS messages shall be supported as described in IETF RFC 3261 [17]. SIP message OPTIONS can be used to probe reachability and availability as follows: periodic SIP OPTIONS messages are sent to the other party to check if the route is still valid; after several unanswered messages the route gets dropped. The use of this feature is subject to bilateral agreement.
7	UPDATE	The UPDATE message described in IETF RFC 3311 [81] may be used subject to bilateral agreement
8	INFO	The INFO message described in IETF RFC 2976 [82] may be used subject to bilateral agreement
9	PRACK	The PRACK message described in IETF RFC 3262 [83] may be used subject to bilateral agreement
10	MESSAGE	The MESSAGE message described in IETF RFC 3428 [84] may be used subject to bilateral agreement
	PUBLISH	The PUBLISH message described in IETF RFC 3903 [85] may be used subject to bilateral agreement
11	REFER	The REFER message described in IETF RFC 3515 [86] may be used subject to bilateral agreement
12	SUBSCRIBE	The SUBSCRIBE message described in IETF RFC 3265 [87] may be used subject to bilateral agreement
13	NOTIFY	The NOTIFY message described in IETF RFC 3265 [87] may be used subject to bilateral agreement

# 7.1.4 SIP Header support

The following table specifies how the SIP header shall be supported.

#	Header	Observations
1	Accept	The Accept header shall be used as defined in section 20.1 of RFC 3261 [17] with the addition that accepting application/sdp is mandatory.
2	Accept-Encoding	The Accept-Encoding header shall be used as defined in section 20.2 of RFC3261 [17].
3	Accept-Language	The Accept-Language header shall be used as defined in section 20.3 of RFC 3261 [17]. Standard English language (en) is mandatory.
4	Alert-Info	The Alert-Info header is not applicable in the scope of this document.
5	Allow	The Allow header shall be used as defined in section 20.5 of RFC 3261 [17] with the addition that it should be mandatory in all response messages (it reduces the number of messages exchanged).
6	Authentication-	The Authentication-Info header is not applicable in the scope of this
	Info	document.
7	Authorization	The Authorization header is not applicable in the scope of this document.
8	Call-ID	The Call-ID header shall be used as defined in section 20.8 of RFC 3261 [17].
9	Call-Info	The support of Call-Info header is optional and should be agreed between the interconnecting Carriers.
10	Contact	The Contact header shall be used as defined in section 20.10 of RFC 3261 [17]. Privacy considerations might modify its value.
11	Content-	The Content-Disposition header shall be used as defined in section 20.11 of
	Disposition	RFC 3261 [17].
12	Content-	The Content-Encoding header shall be used as defined in section 20.12 of
	Encoding	RFC 3261 [17].

#	Header	Observations
13	Content-	The Content-Language header shall be used as defined in section 20.13 of
	Language	RFC 3261 [17].
14	Content-Length	The Content-Length header shall be used as defined in section 20.14 of RFC 3261 [17].
15	Content-Type	The Content-Type header shall be used as defined in section 20.15 of RFC 3261 [17]. Support for Content-Type of application/sdp is mandatory.
16	Cseq	The Cseq header shall be used as defined in section 20.16 of RFC 3261 [17].
17	Date	The Date header shall be used as defined in section 20.17 of RFC 3261 [17].
18	Error-Info	The Error-Info header shall be used as defined in section 20.18 of RFC 3261 [17].
19	Expires	The Expires header shall be used as defined in section 20.19 of RFC 3261 [17].
20	From	The From header shall be used as defined in section 20.20 of RFC 3261. Privacy considerations might modify its value.
21	In-Reply-To	The In-Reply-To header shall be used as defined in section 20.21 of RFC 3261 [17].
22	Max-Forwards	The Max-Forwards header shall be used as defined in section 20.22 of RFC 3261 [17].
23	Min-Expires	The Min-Expires header shall be used as defined in section 20.23 of RFC 3261 [17].
24	MIME-Version	The MIME-Version header shall be used as defined in section 20.24 of RFC 3261 [17].
25	Organization	The Organization header shall be used as defined in section 20.25 of RFC 3261 [17].
26	P-Asserted- Identity	The P-Asserted-Identity shall be used as defined in RFC 3325 [20].
27	Priority	The Priority header shall be used as defined in section 20.26 of RFC 3261 [17].
28	Privacy	The Privacy header shall be used as defined in RFC 3323 [19].
29	Proxy-	The Proxy-Authenticate header is not applicable in the scope of this
	Authenticate	document.
30	Proxy- Authorization	The Proxy-Authorization header is not applicable in the scope of this document.
31	Proxy-Require	The Proxy-Require header is not applicable in the scope of this document.
32	Reason Header	The Reason Header should be used as defined in IETF RFC 3326 [88].
33	Record-Route	The Record-Route header is not applicable in the scope of this document.
34	Reply-To	The Reply-To header shall be used as defined in section 20.31 of RFC 3261 [17]. Privacy considerations might modify its value.
35	Require	The Require header shall be used as defined in section 20.32 of RFC 3261 [17].
36	Retry-After	The Retry-After header shall be used as defined in section 20.33 of RFC 3261 [17].
37	Route	The Route header is not applicable in the scope of this document.
38	Server	The Server header shall be used as defined in section 20.35 of RFC 3261 [17].
39	Subject	The Subject header shall be used as defined in section 20.36 of RFC 3261 [17].
40	Supported	The Supported header shall be used as defined in section 20.37 of RFC 3261 [17].
41	Timestamp	The Timestamp header shall be used as defined in section 20.38 of RFC 3261 [17].
42	То	The To header shall be used as defined in section 20.39 of RFC 3261 [17]. Privacy considerations might modify its value.
43	Unsupported	The Unsupported header shall be used as defined in section 20.40 of RFC 3261 [17].
44	User-Agent	The User-Agent header shall be used as defined in section 20.41 of RFC 3261 [17].
45	Via	The Via header shall be used as defined in section 20.42 of RFC 3261 [17].
46	Warning	The Warning header shall be used as defined in section 20.43 of RFC 3261
		[17].

#	Header	Observations
47	WWW-	The WWW-Authenticate header is not applicable in the scope of this
	Authenticate	document.

#### 7.2 Functions for supporting signaling protocol SIP-I (ITU-T Rec. Q.1912.5)

This subsection describes the ISUP-enabled SIP profile.

#### 7.2.1 Transport of SIP-I (ITU-T Q.1912.5) signaling information

See Section 7.1.1.

#### 7.2.2 SIP-I (ITU – T Q.1912.5) signaling protocol profile

This signaling protocol profile shall be in accordance with ITU-T Recommendation Q.1912.5 [22] Annex C Profile C.

#### 7.2.3 ISDN Supplementary services support by SIP-I

The implementation of SIP-I based interconnection is transparent for the support of ISDN bearer services, including video services, as well as ISDN Supplementary Services.

Assuming ITU-T Q.767 [69] as the reference document for the identification of the ISDN bearer services to be supported onto an international circuit; namely:

- Category: Circuit mode
  - 64 kbit/s unrestricted
  - Speech
  - 3,1 kHz audio

It is recommended that the same bearer capabilities are supported on an international IP link.

The following listed Supplementary Services are part of the ISUP encapsulation mechanism and there is no need of additional interworking function:

- Calling Line Identification Presentation (CLIP)
- Calling Line Identification Restriction (CLIR)
- Connected Line Identification Presentation (COLP)
- CLIP no screening
- COLP no screening
- Connected line Identification Restriction (COLR)
- Call Deflection during alerting (CD)
- Call Forwarding (CF)
- Anonymous Call Rejection (ACR)
- Reject Forward call (only if Call Forwarding indication is provided by ISUP)
- Call waiting (CW)
- Three-Party conference (3PTY) (depending on special situation via destination IP-network)
- Closed user Group (CUG)
- User to user signaling 1(UUS1)

As some ISDN services are delay sensitive, in order to meet standard quality levels, it is preferable to provide ISDN services via private-oriented interconnections (see Section 6.2).

Video services based on 64 kbit/s unrestricted channel bearer capability are supported.

#### 7.3 Mapping among ISUP, SIP and SIP-I signaling protocols

Mapping between ISUP and SIP, ISUP and SIP-I, or SIP and SIP-I is a complex area that needs to be taken into account to ensure optimum behavior for session control. Incorrect, inconsistent and/or otherwise ambiguous mappings can make the determination of root cause of issues within a carrier's network difficult. They can potentially lead to improper re-route behaviors together with incorrect quality KPI calculations resulting in falsely SLA violation.

The most straightforward case is ISUP to SIP-I in accordance with specification ITU Q1912.5, Annex C Profile C [22]. Essentially, as the ISUP is encapsulated within the SIP message, correct conveyance of the ISUP information is guaranteed.

Where ISUP has to be mapped into SIP there are a number of standards but they differ and this has led to different vendors' implementations. As a partial solution, the support of the Reason Header field in SIP is recommended since it can alleviate the majority of mapping issues where ISUP disconnect cause values can be retrieved.

It was the view of i3 Forum that these problems had to be addressed with urgency. For this reasons, i3 Forum jointly worked with 3GPP developing and supporting a new mapping (3GPP TS 29.163 v7.22.0) agreed in March 2011 and widely discussed in the companion signaling document the i3 Forum White Paper "Mapping of Signaling Protocols from ISUP to SIP, SIP-I" [6].

i3 Forum recommends this new mapping to be implemented by vendors, carriers and service providers.

#### 7.4 Functions for supporting signaling protocol SIGTRAN

The suite of SIGTRAN protocols enable the transport of Signaling System #7 (SS7) messages over an IP transport layer as defined in Section 6. This section provides guidelines on the implementation of the following SIGTRAN protocols for inter-carrier connectivity.

#### 7.4.1 Identification of SIGTRAN adaptation protocol stack

Among the various SIGTRAN adaptation protocol stacks, for the interconnection between Signaling Gateways Functions (SGF), for the inter-carrier connectivity, the Message Transfer Part 2 Peer-to-Peer Adaptation Layer (M2PA) should be considered as the preferred solution since it is the only one with relaying capabilities (i.e. it is possible to continue SS#7 MTP traffic routing beyond the end-point of the M2PA connection). In addition, M2PA provides error discovery capability, enhancing network performance and availability.

The Message Transfer Part 3 User Adaptation Layer (M3UA) may be used in the case when no relaying capability is needed (i.e. a SCCP connection with the corresponding carrier). In addition, M3UA does not protect against message loss, duplication or miss sequencing between Stream Control Transmission Protocol (SCTP) association.

In all cases, SCTP shall be used between the IP layer and the SIGTRAN adaptation layers.

#### 7.4.2 SCTP

SCTP shall be supported as defined by IETF RFC 4960 [71] and IETF RFC 4166 [72].

#### 7.4.3 M2PA

If the transport of SS7 MTP3 signaling messages is required in a peer to peer architecture, such as SGF to SGF, then M2PA shall be implemented as defined by IETF RFC 4165 [73].

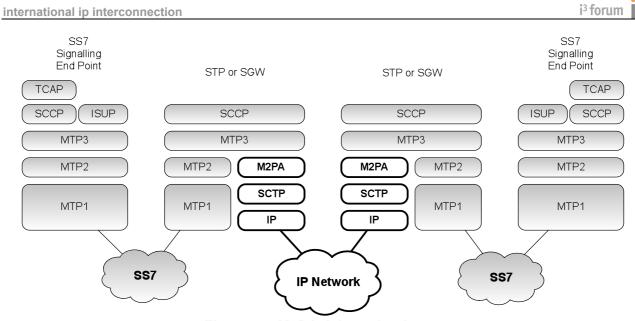


Figure 9 – M2PA Adaptation Layer

#### 7.4.4 M3UA

If the transport of any SS7 MTP3-User signaling, (e.g. SCCP) is required, then M3UA shall be implemented as defined by also IETF RFC 3332 [74] as short term implementation and IETF RFC 4666 [74] as target implementation.

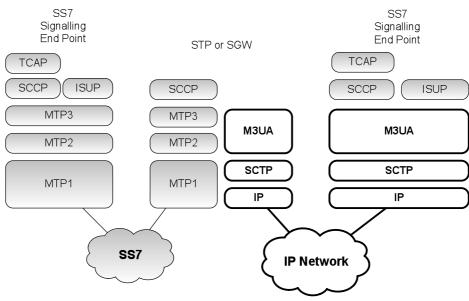


Figure 10 – M3UA Adaptation Layer

#### 7.4.5 Security

For private interconnection configurations (Section 6.2), as these interconnections are by definition secure, no encryption is necessary.

For public interconnection configurations (Section 6.3), as per IETF RFC 3788 [75], the support of IPsec is mandatory for all nodes running SIGTRAN protocols. TLS support is optional, see Section 11.2.

# 8 Media Functions

This section discusses the recommendations for the voice path, fax and voice band data for international IP voice interconnections. For more information of the voice path, please refer to the i3 Forum – Technical Whitepaper on Voice Path [4].

Media functions in International voice IP interconnections should ensure the following:

- Transport for all the services;
- Transcoding, where required and applicable.

An international IP voice interconnection shall support the following services:

• Voice phone calls using different codecs;

- DTMF support;
- Fax connections;
- Modem connections.

These above listed services shall be accessible for both TDM and VoIP subscribers.

### 8.1 Voice calls – protocol profiles

For calls between two or more terminals the following protocol stack shall be used:

- RTP protocol for real time media;
- UDP protocol at the transport layer.

#### 8.1.1 Real Time Protocol / Real Time Control Protocol

The Real Time transport Protocol (RTP) and Real Time transport Control Protocol (RTCP) shall be used for international voice services as defined in IETF RFC 3550 [24]. According to RFC 3550 for particular applications the following items should be additionally defined:

- Profile definition;
- Payload format specification.

In order to guarantee measurements of QoS parameters, RTP and RTCP flows have to be passed through end-to-end for the voice over IP connection except when media stream conversions such as transcoding or packetisation period transrating occurs.

The profile that shall be used for international voice interconnection is defined in IETF RFC 3551 [25]. The list of protocol parameters defined in this RFC [25] that shall be used is given below.

#### 8.1.1.1 Real Time Protocol data header

RTP data header is defined in Section 2 of RFC 3551. The content of this section is endorsed.

#### 8.1.1.2 Real Time Protocol Payload types

The following RTP payload types shall be supported:

- G.711 A-law, G.711 μ-law, G.729, G.729a, b, ab, G.722, AMR-WB, as defined in Section 6, Table 4 of RFC 3551;
- Detailed definition of above mentioned and other supported codecs payload types in Sections 8.3-8.5 of this document;
- Comfort Noise as defined in Section 4 of RFC 3389 [37]. (static PT 13 (8 kHz) or dynamic);
- Telephone Events (DTMF tones) as defined in the Section 3.3 of IETF RFC 2833 [27] (dynamic). Note: RFC 2833 has been superseded by RFC 4733 [38]. As a consequence, the latter should be considered as the target reference specification;
- Telephone tones as defined in the Section 4.4 of IETF RFC 2833 (dynamic); Note: RFC2833 has been superseded by RFC 4733. As a consequence, the latter should be considered as the target reference specification.

#### 8.1.1.3 Real Time Protocol data header additions

No RTP header additions will be used.

#### 8.1.1.4 Real Time Protocol data header extensions

Use of RTP data header extensions is not recommended.

#### 8.1.1.5 Real Time Control Protocol report interval

Recommended bandwidth allocation to RTCP reports would be 1.25% of session bandwidth for senders and 3.75% for receivers. Other bandwidth allocations are possible as described in Section 2 of IETF RFC 3551.

#### 8.1.1.6 Sender Report/Receiver Report (SR/RR) extensions

Generally no SR/RR extensions will be used. Optional extensions may be used if agreed bilaterally.

#### 8.1.1.7 Source Description (SDES) use

The SDES use is specified in IETF RFC 3551 [25] Section 2.

#### 8.1.1.8 Security - security services and algorithms

According to RFC 3550 [24] Section 9.1, the default encryption algorithm is the Data Encryption Standard (DES) algorithm in Cipher Block Chaining (CBC) mode, as described in Section 1.1 of RFC 1423 [58], except that padding to a multiple of 8 octets is indicated as described for the P-bit.

In the scope of this document RTP encryption is not recommended.

#### 8.1.1.9 String-to-key mapping

No string to key will be used.

#### 8.1.1.10 Congestion - the congestion control behaviour

RTP and this profile may be used in different contexts: enhanced network services, or best effort services. Some congestion control guidelines to be introduced are in Section 2 of IETF RFC 3551 [25]. Under normal operational conditions congestion should be avoided by network engineering techniques.

#### 8.1.1.11 Transport protocol

The UDP as well as the TCP protocols are defined in RFC 3551 [25] section 2 as the transport layer. In the scope of this document only the UDP protocol shall be used as the RTP transport layer for voice services.

#### 8.1.1.12 Transport mapping

The standard mapping of RTP and RTCP addresses and ports at the transport layer is used as in RFC 3551 [25] Section 2 with the following recommendations:

- RTP should use an even destination port number and the corresponding RTCP stream should use the next higher (odd) destination port number as described in RFC 3550 [24] Section 11;
- symmetrical UDP protocol should be used (the same port numbers).

# 8.1.1.13 Encapsulation of Real Time Protocol packets, multiple Real Time Protocol data packets

Encapsulation of RTP packets in UDP protocol shall be used as defined in [24].

#### 8.1.1.14 IP/UDP/RTP Compression

Compressing IP/UDP/RTP Headers as described in RFC2508 [79] or RFC3095 [80] will reduce the bandwidth of the interconnection link and is recommended when bandwidth is restricted. Compression may not be available for IPv6 interconnections.

When IP/UDP/RTP compression is used, the UDP checksum is not required for voice, hence compression to 2 bytes for RFC 2508 (or, typically, 3 bytes for RFC 3095 if available) is recommended for this purpose.

#### 8.2 Voice codecs

Many different coding schemes have been defined, implemented and used for international voice service. In the scope of this document these codecs are divided into 2 categories:

<u>Mandatory codecs</u>: the carrier shall be able to carry all voice media flows encoded as per any of the i3 forum recommended codecs, to be considered as mandatory in this context, and shall allow the negotiation of these codecs between both originating and terminating Service Providers. As a result, a carrier has to support all mandatory codecs listed in Table 1 in Sec. 8.3 below. Provided at least one of the mandatory codecs is present in the session description protocol (SDP) offer, and provided at least one of the mandatory codecs is supported by both originating and terminating Service Providers, then codec negotiation is guaranteed to be successful. For any transcoding related matter see Section 8.6.2.

Optional codecs: other codecs which are recommended due to their significant market relevance.

In future releases of this document, other codecs may be added to the list of mandatory and optional codecs.

#### 8.3 Codecs supported for narrow band transmission

Narrow Band codecs reproduce the audio bandwidth of the PSTN and are expected to be used in IP based voice networks for some time. The codecs to be supported for Narrow Band transmission are:

Group 1. Mandatory Narrow Band codecs	Group 2. Optional
G.711 A-law, µ-law 64 kbit/s	G.723.1 (quality impairments have to be considered using this codec)
G.729, G.729a, G.729b, G.729ab 8kbit/s	G.726
	AMR-NB

#### Table 1 – Mandatory and Optional Narrow Band Codecs

Note: as far as the conversion between G.711 A-law and G.711  $\mu$ -law is concerned, the existing conventions apply (i.e., conversion will be done by the countries using the  $\mu$ -law).

#### 8.3.1 Guidelines for engineering

#### Packetisation period for mandatory Narrow Band codecs:

- for G.711 A-law and μ-law, the packetisation period shall be 20 ms
- for G.729, G.729a, G.729b, G.729ab, the packetisation period shall be 20 ms

#### Payload type definition for mandatory Narrow Band codecs:

- G.711 A-law PT= 8 Static;
- G.711 μ-law PT= 0 Static;
- G.729, G.729a PT= 18 Static;
- G.729b,ab PT= 18 Static. Optional parameter "annexb" may be used according to RFC 3555 "[41]" Section. 4.1.9.

#### Packetisation period for other Narrow Band codecs:

- for G.723.1 the packetisation period shall be 30 ms
- for G.726 the packetisation period shall be 20 ms
- For AMR-NB the packetisation period shall be 20 ms.

#### Payload type definition for other Narrow Band codecs:

- G.723.1 PT=4 Static Optional parameters "annexa" and "bitrate" may be used according to RFC3555 [41];
- G.726 PT=Dynamic as defined in RFC 3555 [41];
- AMR-NB Dynamic as defined in RFC 4867 [39].

#### 8.4 Codecs supported for wideband transmission

There is a general trend towards the increased use of wideband codecs. They provide superior voice quality and this can reduce voice quality degradation due to transcoding. Support of wideband codecs by carriers is optional. However, when a carrier supports wideband codecs, this section applies and specifies what needs to be supported. The codecs to be supported for wideband transmission are:

Group 1. Mandatory Wideband codecs (*)	Group 2. Optional Wideband codecs
G.722 (generally used by fixed network	
operators)	
AMR-WB (generally used by mobile network	
operators)	

#### Table 2 – Mandatory and Optional Wideband Codecs

(\*) The mandatory status is conditional on the support of wideband voice interconnection: if wideband voice interconnection is supported, then the Group 1 codecs in Table 2 are mandatory as defined in Section 8.2.

#### 8.4.1 Guidelines for engineering

#### Packetisation period for mandatory Wideband codecs

- for G.722, packetisation period shall be 20 ms
- for AMR-WB, packetisation period shall be 20 ms

#### Payload type definition for mandatory Wideband codecs

- G.722 PT=9 Static
- AMR-WB Dynamic as defined in RFC 4867 [39]

#### 8.5 Codecs supported for low bit rate transmission

Where bandwidth cost is high, such as for satellite links, under utilized channels should be avoided and proper codecs should be used to guarantee targeted quality performance and optimal bandwidth utilization.

#### 8.5.1 Transmission (occupied) bandwidth

Factors affecting occupied bandwidth are: codec bit rate, Voice Activity Detection and Discontinuous Transmission (VAD/DTX), packetisation period and IP/UDP/RTP compression.

To transmit VoIP signals over satellite SDH bearers, 46 bytes of POS/IPv4/UDP/RTP or 66 bytes of POS/IPv6/UDP/RTP headers are added to each VoIP packet payload. The 40 bytes of IPv4/UDP/RTP header or 60 bytes of IPv6/UDP/RTP header can, for voice, be reduced to 2 bytes by implementing IP/UDP/RTP compression to RFC 2508 [79] or to (typically, for large number of concurrent calls) 3 bytes if RFC3095 [80] is implemented.

In network configurations where occupied bandwidth is important it is considered acceptable to utilize transcoding (where unavoidable), and recommended to utilize packetisation period transratiing and overhead reducing IP transmission techniques to gain control of transmission bandwidth (and hence link economics):

- a. select a Low Bit Rate (LBR) codec with low voice quality impairment factor (see [4]);
- b. apply Voice Activity Detection and Discontinuous Transmission (VAD/DTX);
- c. Implement IP/UDP/RTP compression on the satellite link, and
- d. Consider transrating the packetisation period to higher values, such as 40ms.

Note that the codec and packetisation period are (unless changed) set by the coder originating the media flow. Thus transcoding and packetisation transration capability may be needed by a satellite link carrier to guarantee that the voice transmission bandwidth (hence cost) remains within acceptable limits.

#### 8.5.2 Voice quality considerations

As the codec bit rate decreases the voice quality also degrades, thus the balance between a LBR codec's contribution to link costs and its contribution to voice quality degradation must be considered with respect to the end-to-end voice quality required [4].

Where end-to-end performance is being bilaterally designed, inter-carrier cooperation in end-to-end design containing, say, a satellite hop, may allow other links in such an end-to-end connection to be engineered to minimize total quality impairment (such as by using a high quality voice codec in the remainder of the network). Such end-to-end design cooperation is strongly recommended.

#### 8.5.3 Low bit rate codecs

The codecs to be supported for Low Bit Rate transmission are:

Group 1. Mandatory LBR codecs (*)	Group 2. Optional LBR codecs			
G.729a with VAD/DTX	AMR-NB with VAD/DTX			
Table 3 – Mandatory and Optional Low Bit Rate Codecs				

(\*) The mandatory status is conditional on the need for low bit rate voice interconnection: if low bit rate voice interconnection is needed, then the Group 1 codecs in Table 3 are mandatory as defined in Sec. 8.2.

#### 8.5.4 Guidelines for engineering

#### Packetisation period for mandatory Low Bit Rate codecs

 for G.729a the packetisation period shall be 20 ms or 40ms (40ms lowers occupied bandwidth if extra latency is admissible, transrating of the packetisation period may be required [4])

#### Payload type definition for mandatory Low Bit Rate codecs

• G.729a PT= 18 Static.

#### Packetisation period for other Low Bit Rate codecs

 for AMR-NB the packetisation period shall be 20 ms or 40ms (40ms lowers occupied bandwidth if extra latency is admissible, transrating of the packetisation period may be required [4]).

#### Payload type definition for other Low Bit Rate codecs:

AMR-NB Dynamic as defined in RFC 4867 [39]

#### Voice Activity Detection/Discontinuous Transmission (VAD/DTX)

• VAD/DTX (where available) shall be turned on.

#### **IP/UDP/RTP Header Compression**

 IP/UDP/RTP compression to 2 bytes [79] or 3 byte [80] shall be implemented on all links requiring low transmission bit rates, such as satellite links (this increases the voice payload capacity for a given transmission rate thus admitting higher codec bit rates to improve voice quality)

#### 8.6 Codec/packetisation period use and transcoding guidelines

Codec and packetisation period selection, and particularly transcoding, have a great impact on end-to-end voice quality in VoIP networks.

#### 8.6.1 Voice quality estimation

It is necessary to ensure that voice transmission quality is acceptable for all IP interconnection configurations and designs. If a voice path design gives a poor voice quality estimate, the network configuration and/or codec/packetisation period choice should be redesigned.

The detailed rules as well as the method of end to end voice quality estimation for this purpose are given in the i3 Forum white paper "Voice Path Engineering in international IP-based Networks" [4].

Generally the design should take into consideration:

- 1. the codec/packetisation period parameters of all involved interconnected networks (e.g. originating domestic network international carriers' networks terminating domestic network);
- 2. the packetisation period latencies taken in conjunction with both originating and terminating domestic and local access networks latencies;
- 3. the propagation delay;

4. De-jitter buffer latency (including de-jitter buffers associated with any intermediate media conversion function, such as transcoding);

Note: Attention has to be given to the dimensioning of the de-jitter buffer prior to de-packetising [4] for media stream conversion (such as transcoding) and in the terminating SP network.

- 5. the expected packet loss and codec packet loss robustness;
- 6. the transmission bandwidth (cost);
- 7. the voice quality (product) required.

#### 8.6.2 General guidelines

The following general guidelines aim to provide default rules for codec choice and transcoding responsibility:

- 1. transcoding should be avoided whenever possible, due to the impact on speech quality and delay;
- 2. the order of codec/packetisation period preference is determined by the originating terminal and should be honoured wherever possible;
- if a G.711 encoded call is to be routed across the borders of either North America or Japan then G.711 A-law/μ-law conversion is necessary and this companding conversion will be done by the countries using the μ–law.;
- 4. if the call is to be routed to a TDM network, only one transcoding is recommended. If required, it should be performed during the voice over IP/TDM conversion;
- 5. in case no common codec can be used between both end Service Providers, in the first instance it is the responsibility of Service Providers to support transcoding in order to ensure successful voice interoperability for their services;
- 6. in the case of fixed-mobile interconnection, transcoding, if necessary, should always be performed by mobile service providers;
- 7. if a satellite link serves mobile SP's, consider using the SP's mobile codec on the satellite link rather than transcoding to a different (intermediate) codec;
- 8. it is recognized however that it is important for satellite link operators to keep occupied bandwidth of all signals under control for economic reasons and transcoding/pp transrating capability is likely to be necessary.

An extensive treatment of voice quality impairments generated by codec and/ or transcoding functions is given in [4].

### 8.7 Fax calls – protocol profiles

To enable sending and receiving faxes from TDM to VoIP or TDM – TDM via VoIP the three following modes may be implemented:

- Mode 1: Pseudo VBD = "pass through"
- Mode 2: Voice Band Data as defined in ITU-T V.152 [68]
- Mode 3: T.38 Fax relay

In mode 1 fax is transmitted through an IP segment as normal VoIP call using however non compressed voice codec. The following stack should be used:

- G.711 codec as described in Section 8.1.1, with the addition that it is also possible to use dynamic payload instead of static in SDP negotiation;
- VAD should be disabled and jitter buffer should be set to fixed value
- RTP as described in Section 8.1.1;
- UDP in transport layer as described in Section 8.1.1.

In mode 2 the following stack shall be used:

- G.711 codec as described in Section 8.1.1, with the addition that it is also possible to use dynamic payload instead of static in SDP negotiation;
- RTP as described in Section 8.1.1;
- UDP in transport layer as described in Section 8.1.1;
- VBD mode should be negotiated during call setup phase.

In mode 2, one of the three following stacks may be used: Stack 1

- IFT protocol for T.30 media;
- UDPTL (Facsimile UDP Transport Laver);
- UDP protocol in transport layer.

Stack 2

- IFT for T.30 media;
- RTP;
- UDP in transport layer.

#### Stack 3

- IFT protocol for T.30 media;
- TPKT (Transport Protocol Data Unit Packet);
- TCP protocols in transport layer.

#### 8.7.1 Fax over IP guidelines

T.38 fax relay should be supported (Version 0 mandatory, newer versions strongly recommended). It is recommended to use T.38 fax relay method as first choice and VBD or fax pass through as second choice for the following reasons:

- 1. T.38 is the de facto standard in a VoIP network
- 2. T.38 provides interworking/conversion between different codecs, e.g., G.711 A/ µ law conversion

In particular for satellite links the use of T.38 will greatly reduce the bandwidth of fax calls since fax would otherwise require a high bit rate VBD capable codec such as (in a NB context) G.711.

It is recommended to use stack 1 as described in Section 8.7 above for fax relay and G.711 codec with VAD disabled for VBD and fax passthrough as described in Section 8.7 above.

It is recommended that Standard G3 Group facsimile shall be supported as mandatory. V.34 Group 3 facsimile support is optional according to bilateral agreement. Recommended target solution, i.e. is the implementation of the latest T.38 standard which allows full support of SG3 fax.

If a gateway has both T.38 and V.150.1 capabilities the transitions from MoIP to FoIP mode shall be possible as described in T.38 Annex F. Figure F.1/T.38 [43].

#### 8.8 Modem connections

To enable point to point modem connections TDM – IP - TDM the following methods may be used:

- I. Pseudo VBD = "pass through"
  - G.711 A-law or μ-law codec as described in Section 8.3.1, with the addition that it is also possible to use dynamic payload instead of static in SDP negotiation
  - VAD should be disabled and jitter buffer should be set to fixed value
  - RTP as described in Section 8.1.1;
  - UDP in transport layer as described in Section 8.1.1.
- II. Voice Band Data (VBD) mode, as defined in ITU-T V.152 [68] Section 6. with
  - G.711 A-law or μ-law codec as described in Section 8.3.1, with the addition that it is also possible to use dynamic payload instead of static in SDP negotiation
  - RTP as media protocol;
  - UDP as transport protocol;
  - VBD mode should be negotiated during call setup phase.
- III. Modem relay mode, as defined in ITU-T V.150.1 [44] Section 9 with
  - Simple Packet Relay Transport (SPRT) as specified in ITU-T V150.1 [44] Annex B;
  - UDP as transport protocol.

Call discrimination procedure in case of modem TDM- IP –TDM connection should be performed according to V.150.1 [44] Section 20. Interworking procedure between T.38 and V.150.1 should be as in T.38 Annex F [43].

#### 8.9 MoIP guidelines

For modem over IP transmission use of method II i.e. Voice Band Data as described above is recommended. Modem relay method may be optionally used when bilaterally agreed.

Modem Relay method as target solution is recommended when interconnection bandwidth must be minimized.

#### 8.10 Support of 64k clear channel (ISDN)

64 kbit/s clear channels shall be supported. Payload type is dynamic as defined in IETF RFC 4040 [28].

# 9 Handling of early media

In this document the term "*early media*" encompasses ringback tones, announcements, and in general, any type of media different than user-to user communication (i.e. any media before the sending/receiving of the 200 OK message).

In TDM networks ringback tone is rendered by the called side whereas, in IP network it is usually rendered by the calling side for SIP-based signaling. These two specifications, however, do not cover every scenario which can be encountered by a carrier interconnecting, upstream and downstream, with ISUP, SIP and SIP-I –based networks.

This section assumes a node perspective and hence focuses on the action to be performed in the Call Handling Function. It provides operational guidelines in order to ensure that a caller always hears a ringback tone or any other announcement.

If in some interworking configurations detailed below, the carrier has to generate a ringback tone, it is the carrier's decision to select this tone.

# 9.1 Support of P-early media header

The support and handling of P-early media header is documented in IETF RFC 5009 [76][99]. However, this RFC does not address interworking between different types of networks.

Details of the interworking between different types of networks are specified in 3GPP TS 29.163 & TS 29.527 [77] and TS 29.164 [78]. The following describes the actions to be performed by the carrier's Call Handling Functions for all possible interworking configurations.

*TDM (ISUP) -> SIP, SIP-I*: the carrier shall generate the ringback tone at reception of a 180 RINGING message, except when the value of the P-early media header indicates the presence of early media.

*SIP, SIP-I -> TDM (ISUP):* the carrier receives the ringback tone generated downstream and transmits it upstream with a 18x message with the P-early media header according to 3GPP TS 29.163 [77] for SIP and 3GPP TS 29.164 [78].for SIP-I.

*SIP, SIP-I - > SIP-I*: if the carrier receives early media it transmits it upstream (together with the relevant received signaling messages e.g. 18x type); if the carrier does not receive any early media then it passes back the message received and it does not generate any ringback tone.

*SIP, SIP-I -> SIP*: if the carrier receives early media it transmits it upstream (together with the relevant received signaling messages e.g. 18x type); if the carrier does not receive any early media then it passes back the message received and it does not generate any ringback tone.

# 9.2 No support of P-early media header

*TDM (ISUP) -> SIP, SIP-I*: the carrier generates a ringback tone at reception of a 180 RINGING message. In case early media is received (e.g. for coloured ringback tone) then it transmits it upstream. Early media may be indicated by the existence of an SDP in the 180 RINGING or 18x message.

*SIP, SIP-I -> TDM (ISUP):* the carrier receives the ringback tone generated downstream and transmits it upstream with 18x message.

*SIP, SIP-I - > SIP-I*: if the carrier receives early media it transmits it upstream (together with the relevant received signaling messages e.g. 18x type); if the carrier does not receive any early media then it passes back the message received and it does not generate any ringback tone.

*SIP, SIP-I -> SIP*: if the carrier receives early media it transmits it upstream (together with the relevant received signaling messages e.g. 18x type); if the carrier does not receive any early media then it passes back the message received and it does not generate any ringback tone.

# 10 Security

This section discusses the recommendations for security for international IP voice interconnections, for more information please refer to the i3 Forum – Technical White Paper on Security for IP Interconnection [94].

# **10.1** Network elements for border function

It is strongly recommended that all voice traffic coming into / leaving a carrier's network passes through Border Function.

As a result, all IP packets (for signalling and media), crossing a voice interconnection, are originated and received by a Border Function.

In Section 5 the definitions of Border Function as well as the mapping with the corresponding functions for the control and user (media) plane are given.

A typical example of Border Function is a SBC (Session Border Controller).

The main functions of the SBC are the following:

- Perform control functions by tightly integrating session signalling and media control.
- They are the source and destination for all signalling messages and media streams coming into and leaving the carrier's network.
- A Session Border Controller breaks down into two logically distinct functions:
  - The Signaling SBC function controls access of SIP signaling messages to the core of the network, and manipulates the contents of these messages.
  - The Media SBC function controls access of media packets to the network, provides differentiated services and QoS for different media streams, and prevents service theft.

Furthermore, additional optional functions could be implemented in the SBC.

The security mechanisms provided by Border Function systems are listed in Section 10.2, the Border Function providing a subset of these mechanisms.

# 10.2 Security Mechanisms

It is recommended that certain provisions be taken when using the public internet to ensure that the bilateral voice interconnection provides adequate protection against external intruders. If connected to the public Internet, it is recommended that adequate measures be implemented on those connections, and that incoming sessions initiated from the Internet from unidentified parties are blocked. The following are mechanisms available for use to improve security and mitigate threats for more information please see the i3 Forum – Technical Whitepaper on Security [94]:

# **10.2.1 Topology Hiding**

Topology hiding is the function which allows the hiding of network element addresses from third parties as well as obscuring the architectural layout of those elements.

# 10.2.2 Encryption

Encryption is the encoding of data to prevent the contents from being decoded by an unauthorized party.

# 10.2.3 Authentication

Authentication is identification of the connecting party to assure that party's identity.

### 10.2.4 Access Control Lists

Access Control Lists are filters applied to packets which allow only matching traffic to be forwarded. Filtering can use source and destination IP address and other TCP/IP parameters such as protocol or ports.

#### 10.2.5 Reverse Path Filters

Reverse Path Filters are a type of dynamic ACL that filters incoming traffic to ensure the traffic received is limited to that received from IP addresses that are sent via that interface.

### 10.2.6 Traffic policing

Traffic policing controls the rate of incoming or outgoing packets/requests; it can be used for security reasons or to enforce a business agreement.

### 10.2.7 Application Level Relaying

Application Level Relaying is performed by terminating a particular application request session on one side of the relaying device and then relaying the request/session to another network element, this is performed at Layer 7 by the Application Level Relay which implements a Layer 4-7 state machine. In the case of SIP the call itself is logically terminated on one side of the Application Level Relay and relayed by reinitiating the call to the downstream element such as the CHF or softswitch. The Relay therefore decodes, interprets and re-encodes any SIP message.

#### 10.2.8 Deep Packet Inspection

DPI devices provide the ability to look into the payload that is carried by the packet and use the contents to perform filtering or rate control; this means that the device is able to look at the information carried in the application layers, even though the device may not be actively participating at the application layer. DPI devices are distinct from application level relaying as they do not contain application implementations but provide the ability to decode the application.

#### 10.2.9 SRTP

The SRTP protocol encrypts RTP media packets and provides authentication and integrity for those packets; it is described in RFC 3711 [95]

### 10.2.10 DNSSEC

DNSSEC ([96], [97], [98]) provides an additional layer of security for DNS clients by digital signing DNS query responses so that the client implementation knows that the DNS response has been received from the expected source.

#### 10.2.11 Media Filtering

Media filtering, also termed 'Pinholing', is a dynamic ACL technique for filtering RTP protocol packets.

#### 10.2.12 Firewalls

Firewalls are general security devices that have a variety of features: topology hiding, encryption, ACLs, DPI, application level relaying etc.

#### **10.2.13 Intrusion Detection Systems**

IDS are devices or software applications that aim to detect unauthorized access to network resources primarily for the purpose of stopping network intrusion attacks.

#### 10.2.14 Device Hardening

Device hardening is set of techniques to ensure elements are less vulnerable to security exploits which may result in a network intrusion or make DoS attacks easier to accomplish; these techniques seek reduce the attack footprint of the systems.

### 10.2.15 Logging and Auditing

Logging and the auditing of network element logs.

### 10.2.16 Security Information & Code Updates

Use of security alert information and applying code updates.

# **10.3 Security Threats**

An extensive discussion of security threats is given in i3 Forum White Paper on Security for IP Interconnection reference [94]

# 10.4 Recommendations Matrixes

These matrixes specify the mechanisms that should be used to protect VoIP interconnections. The matrixes specifies mechanisms by component service interface for Public oriented or Private oriented connections as detailed in Section 5 and 6.

There are three levels specified:

- Basic the basic security mechanisms that reflect the minimum generally accepted industry practices for securing these services
- i3F Recommended in addition to basic, mechanisms consistent with the implementation documents of the i3 Forum
- i3F Optional in addition to recommended, other mechanisms that can be used to further enhance security for the specified service

# **10.4.1 External Service Interfaces Recommendations**

The following matrix specifies which mechanisms should be deployed for external service interfaces related for VoIP interconnections, for the three security levels: basic, recommended and optional.

Configuration	Basic	i3F Recommended	i3F Optional
		(additional to Basic)	(additional to Recommended)
	SI	P/SIP-I interface	
Private	Access Control List	Basic +	i3F Recommended +
Interconnection	Reverse Path Filters	Authentication	Encryption
	Device Hardening	Application Level Relaying	Deep Packet Inspection
	Logging and Auditing		Intrusion Detection Systems
	Security Information and Code Updates	Topology Hiding Traffic policing	

Public	Access Control List	Basic +	i3F Recommended +
Interconnection			
	Reverse Path Filters	Authentication	Deep Packet Inspection
	Device Hardening	Application Level Relaying	Intrusion Detection Systems
	Logging and Auditing	Encryption	
	Security Information and Code Updates	Topology Hiding	
		Traffic policing	
	SI	GTRAN Interface	
Private	Access Control List	Basic +	i3F Recommended +
Interconnection	Reverse Path Filters	Authentication	Encryption
	Device Hardening	Topology Hiding	Deep Packet Inspection
	Logging and Auditing	Traffic policing	Intrusion Detection Systems
	Security Information and Code Updates		
Public	Access Control List	Basic +	i3F Recommended +
Interconnection	Reverse Path Filters	Encryption	Deep Packet Inspection
	Authentication	Topology Hiding	Intrusion Detection Systems
	Device Hardening		
	Logging and Auditing		
	Security Information and Code Updates		
	Traffic policing		
		RTP Interface	
Private	Access Control List	Basic +	i3F Recommended +
Interconnection	Reverse Path Filters	Authentication	Encryption
	Device Hardening	Media Filtering	SRTP
	Logging and Auditing	Topology Hiding	Traffic policing
	Security Information and		Deep Packet Inspection
	Code Updates		Intrusion Detection Systems
Public	Access Control List	Basic +	i3F Recommended +
Interconnection	Reverse Path Filters	Authentication	Encryption
	Device Hardening	Media Filtering	SRTP
	Logging and Auditing	Topology Hiding	Traffic policing
	Security Information and	_	Deep Packet Inspection
	Code Úpdates		Intrusion Detection Systems

Routing & Addressing Query Interface				
Private	Access Control List	Same as Basic	i3F Recommended +	
Interconnection	Reverse Path Filters		Encryption	
	Authentication		DNSSEC	
	Device Hardening		Traffic policing	
	Logging and Auditing		Deep Packet Inspection	
	Security Information and Code Updates		Intrusion Detection Systems	
Public	Access Control List	Basic +	i3F Recommended +	
Interconnection	Reverse Path Filters	Encryption	DNSSEC	
	Authentication	Traffic policing	Deep Packet Inspection	
	Device Hardening		Intrusion Detection Systems	
	Logging and Auditing			
	Security Information and Code Updates			

# 10.4.2 Routing & Addressing Provisioning and Other Interfaces Recommendations

This matrix specifies what type of mechanisms should be deployed for the external database provisioning interface and other interfaces, for the three security levels: basic, recommended and optional.

Configuration	Basic	i3F Recommended	i3F Optional
		(additional to Basic)	(additional to Recommended)
Routing &	Access Control List	Basic +	i3F Recommended +
Addressing Database	Reverse Path Filters	Encryption	Deep Packet Inspection
Provisioning	Authentication	Firewalls	Intrusion Detection Systems
	Device Hardening		
	Logging and Auditing		
	Security Information and Code Updates		
Other	Access Control List	Basic +	i3F Recommended +
	Reverse Path Filters	Encryption	Deep Packet Inspection
	Authentication	Firewalls	Intrusion Detection Systems
	Device Hardening		
	Logging and Auditing		
	Security Information and Code Updates		

# 11 Quality of Service

This section describes the QoS parameters, measurement configurations and KPI calculations pertaining to the international interconnection between carriers and between carriers and their customers (Service Providers).

KPIs are defined for the purpose of:

- Monitoring (supervision) against preset thresholds
- Troubleshooting
- Service Level Agreement (SLA) and Quality of Service reporting (i.e. a carrier with another carrier or a carrier with a service provider)

Any commercial agreement associated with SLA and/or QoS reporting is subject to agreement between parties and outside the scope of this document. See in [1], [2] for any matter related to SLA and/or its management.

# 11.1 QoS parameter definitions

The following QoS parameters are considered the most relevant and they are divided in two sets pertinent to the transport layer, and the service, respectively.

- <u>Transport parameters</u>
  - round-trip delay
  - o **jitter**
  - packet loss
- Service parameters
  - o MOS<sub>CQE</sub> / R-factor
  - ALOČ
  - o ASR
  - o NER
  - o PGRD

Note: PGRD is preferred over PGAD (Post Gateway Answer Delay) because the latter depends on the enduser behaviour.

Other parameters can be measured by carriers for the above listed actions.

No KPI specific to fax quality is defined in the scope of this document since fax quality is measured end-toend in compliance with ETSI EG 202 057-2 [67].

Other KPIs which are outside the scope of this technical document, such as maximum time to restore service, are defined in [1], [2].

### CLI Management

CLI transparency is not considered a KPI in the scope of this document; however, it is strongly recommended and assumed that international carriers will pass on CLI unaltered.

Carriers, under normal operational conditions, are not expected to check CLI validity. Carriers can ensure that a CLI received is always passed on unmodified across their own domain except in the case to change CLI from national format to international format (if received over a TDM link at the originating international gateway). A CLI in SIP would normally be in the format specified in Section 12 of this report, and so no change of format would be necessary.

The carrier can also have an agreement with another interconnecting carrier that they will guarantee agreed CLI transparency levels.

There is no certainty that:

• CLI will be transmitted by Service Provider A;

- a CLI received from Service Provider A is a valid value, i.e. a value of a CLI 'owned' or ported to Service Provider, and indeed, is the correct CLI for the calling party;
- a CLI forwarded to an interconnecting carrier, even where that carrier has undertaken to guarantee transmission across its network, will be delivered to the terminating user, or delivered without any error being introduced beyond the interconnecting carrier.

In the following subsections the definitions of the QoS parameters listed above are given.

### 11.1.1 Parameters relevant to the transport layer

### Round Trip Delay

Round Trip Delay is defined as the time it takes for a packet to go from one point to another and return [61].

### <u>Jitter</u>

Jitter is the absolute value of differences between the delay of consecutive packets [61], [70].

### Packet loss

Packet loss is the ratio between the total lost packets and the total sent packets over a given time period [61].

### 11.1.2 Parameters relevant to the service layer

For the following parameters en-bloc signaling is assumed. The case of overlap signaling is out-of-scope.

### MOS<sub>CQE</sub> / R-factor for voice calls

MOS (Mean Opinion Score) is a subjective parameter defined in ITU-T Rec. P.10 [65] as follows: "The mean of opinion scores, i.e. of the values on a predefined scale that subjects assign to their opinion of the performance of the telephone transmission system used either for conversation or for listening to spoken material."

ITU-T Rec. G.107 [66] defines an objective transmission rating model (the E-model) for representing voice quality as an R-Factor, accounting for transmission impairments including lost packets, delay impairments and codecs. The impairment factors of the E-model are additive, thus impairments from different network segments may be added to obtain an end-to-end value.

The R-Factor may be converted into an estimated MOS which is called MOS Communication Quality Estimated or  $MOS_{CQE}$  (as defined in ITU-T Rec. P.10 [65]) using formula in ITU-T Rec G 107 Annex B [66]. As a result, MOS is thus an actual user opinion score, and all measurements done by equipment (including R-Factor and  $MOS_{CQE}$ ) are estimates, and may differ from what actual customers would perceive.

### <u>ALOC</u>

Average Length of Conversation (ALOC) expresses the average time in seconds of conversations for all the calls successfully setup in a given period of time. In a TDM environment ALOC has been defined in ITU-T Recc.E.437 [64]:

### $\Sigma$ time periods between sending answer and release messages

# ALOC = -----Total number of answers

In a Voice over IP environment, and for the purpose of this document, ALOC is defined as follows:

- <u>SIP protocol</u>: ALOC is measured from the time of SIP 200 OK (in response to an INVITE initiating a dialog) to the time of call release (SIP BYE).
- <u>SIP-I protocol</u>: ALOC is measured from the time of a SIP 200 OK with an encapsulated ANM to the time of receiving a BYE message with encapsulated REL.

ALOC depends on the user behaviour.

### <u>ASR</u>

Answer Seizures Ratio (ASR) expresses the ratio of the number of calls effectively answered in a given period of time against the number of call session requests in that time. In a TDM environment, ASR has been defined in ITU-T Rec. E.411 [62] with the following formula:

#### Seizures resulting in answer signal

#### **Total Seizures**

In a Voice over IP environment, and for the purpose of this document, ASR is defined as follows:

ASR = ------

- <u>SIP protocol</u>: ASR is the ratio between the number of received 200 OK (in response to an INVITE initiating a dialog) and the number of sent INVITE initiating a dialog.
- <u>SIP-I protocol</u>: ASR is the ratio of the number of received 200 OK with an encapsulated ANM (in response to an INVITE with an encapsulated IAM initiating a dialog) to the number of INVITE sent with an encapsulated IAM.

ASR depends on the user behaviour.

#### <u>NER</u>

Network Effectiveness Ratio (NER) expresses the ability of a network to deliver a call without taking into account user interferences (measure of network performance) in a given period of time. In a TDM environment, NER has been defined in ITU-T E.425 [63] released in 2002 with the following formula:

#### Answer message or user failure

NER= -----

**Total Seizures** 

Note: user failure includes caller abandonment

In a VoIP environment, and for the purpose of this document, NER is defined as follows:

- <u>SIP protocol</u>: NER is the ratio of the number of received responses amongst the following responses, with the number of sent INVITE initiating a dialog:
  - $\circ$  ~ a response 200 OK INVITE or
  - o a BYE response or
  - o a 3xx response or
  - a 404, 406, 410, 433, 480, 483, 484, 485, 486, 488, response or Note that 403 is not included because it is categorized as both Network and User events and 403 is not sent to international networks.
  - o a 600, 603, 606 response
  - a CANCEL message (in forward direction i.e. from the calling party)
- <u>SIP-I protocol</u>: NER is the ratio of the number of received responses amongst the following responses, to the number of sent INVITE with an encapsulated IAM:
   NER is the ratio of the number of received responses amongst the following responses to the

NER is the ratio of the number of received responses amongst the following responses, to the number of sent INVITE with an encapsulated IAM:

- a response with an ANM encapsulated or
- a response with REL encapsulated and cause value 1 or 17 or 18 or 19 or 20 or 21 or 28 or 31,22 or 50 or 55 or 57 or 87 or 88 or 90
- a CANCEL message (in forward direction i.e. from the calling party)

Note: it is recognised that cause value 53 (outgoing calls barred within CUG) has to be considered as a user failure. Being the scope of this document limited to international interconnection it is assumed that no SIP message related to this cause value 53 will be received.

Note that the NER value will be inconsistent with the ITU legacy NER definition if ITU-T Q.1912.5 SIP response codes are used for calculation. To avoid this, the use of MIME encapsulated ISUP Disconnect Cause Value is preferred but, if this is not possible, the use of the SIPResponse Code as specified in the above SIP protocol NER definition is suggested.

### PGRD

Post Gateway Ringing Delay (PGRD) expresses the time elapsed between a request for a call setup and the alerting signal for that call. In a VoIP environment, and for the purpose of this document, PGRD is defined as follows:

The PGRD is the elapsed time after INVITE till media is available to the remote device. It can be calculated with the average time between sending an INVITE initiating a dialog and the first received message of the following SIP Responses:

- 1. 180 resulting in local ringing at the remote device.
- 2. The first 200 OK without preceding 180 or 183, resulting in the call/session being answered.
- 3. 183 with SDP and if there is no 180, resulting in media being available from the far end to the remote device. The media from the far end to the remote device will typically be ringing, but there are scenarios where the media would be either a tone or an announcement.

An exception to the above maybe at a PSTN gateway that receives MIME's ISUP, in which case the receipt of an ACM (with status of subscriber free) or CPG (alerting) in the MIME's ISUP can be used for the PGRD calculation. However, both ACM (Subscriber Free) and CPG (alerting) should be conveyed in a SIP 180 response.

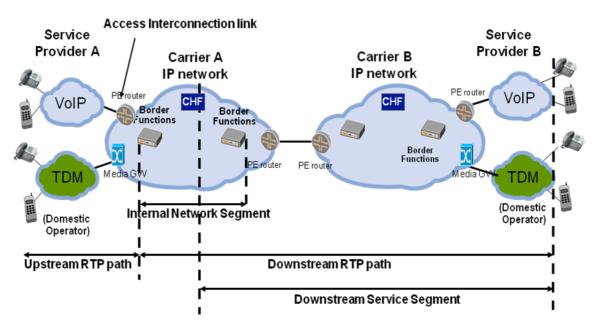
Note: only INVITEs initiating a dialog for which an alerting response is received are taken into account.

# 11.2 Reference Configurations for QoS Control and Monitoring

Two reference configurations are defined, for the Carrier-to-Service Provider relationship and for the Carrier-to-Carrier relationship respectively.

### 11.2.1 For the carrier-to-service provider relationship

The following Figure 11 applies to the Carrier–to–Service Provider relationship. The SIGTRAN access type is included in the connections shown in the Figure 11 below.



#### CHF: Call Handling Functions

Note: it is possible that more than two Carriers can be involved in the Service Provider-to-Service Provider communication. If more than two Carriers are involved, Carrier B is meant to be the last in the path,

i.e. the Carrier interconnecting to Service Provider B. Consequently, Carrier A and Carrier B may not have a direct relationship.

# Figure 11 – Reference configuration for the Carrier-to-Service Provider relationship

The following segments are defined:

1. <u>the access interconnection link</u>: from egress interconnecting element of Service Provider A to ingress PE router of Carrier A. The entity that provides this link is responsible for ensuring the quality level for this link.

The interconnection link may span a few metres in a telehouse / carrier hotel or some kilometres if a private circuit is leased or thousands of kilometres if the connection is made via the public Internet.

2. <u>the internal network segment</u>: from Carrier A ingress Border Function to Carrier A egress Border Function.

It is recognised that Border Function, either at network ingress or at network egress, might not be co-located with the PE router so identifying an internal network segment shorter than the real carrier's network domain. In these cases, Service Providers and Carriers can agree bilaterally the management of this geographical gap.

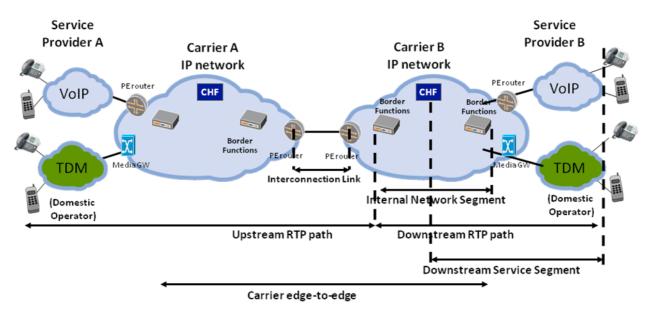
Having Border Function close to the PE router leads to more accurate measurement and is therefore advisable. However, it is also recognised that it may not be economically viable to have a Border Function co-located with each PE router. Therefore, a trade-off is required between the number of PE routers, the number of Border Function and the relevant economics.

As traffic grows, it is expected that the number of Border Function entities will also grow, leading to increased co-location implying more accurate measurements in the longer term.

- 3. <u>the downstream service segment</u>: from Carrier Call Handling Function down to the terminal of the end user.
- 4. <u>downstream RTP path</u>: from Carrier A ingress Border Function down to the equipment terminating the RTP flow (e.g. it could be the terminating end-user terminal for an end-to-end IP call, or could be the MGW if the call is broken out to TDM or could be a transcoding function).
- 5. <u>upstream RTP path</u>: from the equipment originating the RTP flow (e.g. it could be the originating end-user terminal for an end-to-end IP call, or could be the MGW if the call is broken in from TDM or could be a transcoding function) to Carrier A ingress Border Function.

# 11.2.2 For the carrier-to-carrier relationship

The following Figure 12 applies to the inter-Carrier relationship. The SIGTRAN access type is included in the connections shown in the Figure 12 below.



CHF: Call Handling Functions

# Figure 12 – Reference configuration for the Carrier-to-Carrier relationship

This Carrier-to-Carrier relationship is part of an originating SP – terminating SP communication which could involve more than 2 carriers.

The following segments are defined, assuming a flow of traffic from Carrier A to Carrier B:

1. <u>the interconnection link</u>: from Carrier A egress PE router to Carrier B ingress PE router. The entity that provides the interconnection link is responsible for ensuring the quality level for the link.

The interconnection link may span a few metres in a telehouse / carrier hotel or some kilometres if a private circuit is leased or thousand of kilometres if the connection is made via the public Internet.

2. <u>the internal network segment</u>: from Carrier B ingress Border Function to Carrier B egress Border Function.

It is recognised that Border Function, either at network ingress or at network egress, might not be co-located with the PE router so identifying an internal network segment shorter than the real carrier's network domain. In these cases, Carriers can agree bilaterally the management of this geographical gap.

Having Border Function close to the PE router leads to more accurate measurement and is therefore advisable. However, it is also recognised that it may not be economically viable to have a Border Function co-located with each PE router. Therefore, a trade-off is required between the number of PE routers, the number of Border Function and the relevant economics.

As traffic grows, it is expected that the number of Border Function entities will also grow, leading to increased co-location implying more accurate measurements in the longer term.

- 3. <u>the downstream service segment:</u> from Carrier Call Handling Function down to the terminal of the end user.
- 4. <u>downstream RTP path</u>: from Carrier B ingress Border Function down to the equipment terminating the RTP flow (e.g. it could be the terminating end-user terminal for an end-to-end IP call, or could be the MGW if the call is broken out to TDM or could be a transcoding function).
- 5. <u>upstream RTP path</u>: from the equipment originating the RTP flow (e.g. it could be the originating end-user terminal for an end-to-end IP call, or could be the MGW if the call is broken in from TDM or could be a transcoding function) to Carrier B ingress Border Function.
- 6. <u>carrier edge-to-edge</u>: from the border function facing the origination service provider in carrier A's network through to the border function facing the terminating service provider in carrier B's network.

### 11.2.3 Validity and limitation of current measurement mechanism

It has to be understood that a Carrier, for the parameters defined above in the reference configurations, can detect a KPI degradation but cannot by itself identify the network responsible for such quality degradation because it needs the cooperation of the Service Provider (Figure 11) and other Carriers (Figure 12)

It has to be noted that, if the Service Provider is not ready to commit to some level of service within its network, then it is not possible for the Carrier to control the QoS parameters that involve the Service Provider network, e.g. KPI for the Downstream Service segment.

### **11.2.4 Measurement points**

The following tables in this subsection specify where each parameter can be measured.

### For the transport parameters

Media traffic does not flow straight from the carrier ingress router to the carrier egress router; instead it flows through the ingress and egress Border Functions. Knowing that injected traffic (e.g., from active probes) would not follow such path, it is more relevant to take measurements on the path of the live traffic. An appropriate location to take these measurements is at the Border Function. As a consequence, for the transport layer KPIs, measurements apply at Border Function based on live RTP/RTCP traffic. This allows for the possibility to have passive probes monitoring live traffic.

The geographical scope of one measure spans as far as the RTP end-point. If this flow is stopped by a network (see Section 8.1.1) or if an IP $\rightarrow$ TDM conversion takes place, the RTD, Jitter and Packet Loss values represent the performance over a limited geographical scope. As a result, for the quality control and monitoring, termination of the RTP flow before reaching the terminating Service Provider should be avoided.

Since an operator, in the SP-SP communication, could terminate RTP traffic without declaring it, and this is undetectable, there needs to be an understanding that no contrived termination of the RTP flows (i.e. early termination of the RTP flow not technically justified) takes place.

The value of a transport parameter over an Internal Network Segment can be obtained by subtracting the measure at egress Border Function to the measure at ingress Border Function.

	Monitoring		Troubleshooting	
KPI	Carrier- SP Carrier- Carrier		Carrier- SP	Carrier-Carrier
RTD, Jitter; Packet Loss	<ul> <li>✓ Access Interc. Link</li> <li>✓ Internal Network</li> <li>Segment</li> </ul>	<ul> <li>✓ Access Interc. Link</li> <li>✓ Internal Network</li> <li>Segment</li> </ul>	<ul> <li>✓ Access Interc. Link</li> <li>✓ Internal Network</li> <li>Segment</li> </ul>	<ul> <li>✓ Access Interc. Link</li> <li>✓ Internal Network</li> <li>Segment</li> </ul>

	SLA / QoS Reporting			
KPI	Carrier-SP Carrier			
RTD,	✓ Upstream RTP path	✓ Upstream RTP path		
Jitter, Packet Loss	✓ Downstream RTP path	✓ Downstream RTP path		

Whether the parameters Round Trip Delay, Jitter and Packet loss are suitable for a SLA agreement is in the scope of in [1], [2].

### For MOS<sub>CQE</sub>

	Monitoring		Troubleshooting	
KPI	Carrier- SP Carrier- Carrier		Carrier- SP	Carrier-Carrier
MOS <sub>CQE</sub>	<ul> <li>✓ from ingress measuring equipment upstream to RTP end point (note 1)</li> <li>✓ from ingress measuring equipment downstream to RTP end point (note 1)</li> </ul>	equipment upstream to RTP end point (note 1)	<ul> <li>MOS<sub>CQE</sub> levels may indicate problems but they are not directly used for troubleshooting</li> </ul>	<ul> <li>MOS<sub>CQE</sub> levels may indicate problems but they are not directly used for troubleshooting</li> </ul>

	SLA / QoS Reporting		
KPI	Carrier- SP	Carrier- Carrier	
MOS <sub>CQE</sub>	<ul> <li>✓ from ingress measuring equipment to downstream RTP end point (note 1)</li> </ul>	<ul> <li>✓ from ingress measuring equipment to downstream RTP end point (note 1)</li> </ul>	

Note 1: it is to be noted that  $MOS_{CQE}$  can be estimated by Border Function, or other equipment, relying on the information transported via RTCP protocol. If this flow is blocked by a network (see Section 8.1.1) or if an IP $\rightarrow$ TDM conversion takes place,  $MOS_{CQE}$  values assume a limited geographical scope.

Whether the parameter  $MOS_{CQE}$  is suitable for a SLA agreement is in the scope of in [1], [2].

### For the service parameters

	Moni	Monitoring		shooting
KPI	Carrier- SP	Carrier- Carrier	Carrier- SP	Carrier-Carrier
ALOC,	✓ At Call Handling	✓ At Call Handling	✓ KPI levels may	✓ KPI levels may
ASR,	Functions for	Functions for	indicate problems	indicate problems
NER,	the downstream	the downstream	but they are not	but they are not
PGRD	direction	direction	directly used for	directly used for
			troubleshooting	troubleshooting

	SLA / QoS Reporting		
KPI	Carrier- SP	Carrier – Carrier	
ALOC, ASR, NER, PGRD	<ul> <li>✓ At Call Handling Functions for the downstream direction i.e. the downstream service segment</li> </ul>	<ul> <li>✓ At Call Handling Functions for the downstream direction i.e. the downstream service segment</li> </ul>	

Whether the parameters ALOC, ASR, NER and PGRD are suitable for a SLA agreement is in the scope of in [1], [2].

# 11.3 RTP/RTCP measurements vs business models

i3 Forum carried out a survey among its members on the level of usage of the RTP/RTCP model described above. The results showed interest on the methodology but only a few carriers were ready to operationally exploit the RTP /RTCP information.

The subsequent discussion brought i3 Forum to consider the described methodology useful and feasible when few carriers are involved in the end-to-end path (e.g. two) and there is a mutual trust among these carriers. Typical examples of such situations can be the bilateral service between two carriers service. The specific conditions of these network configurations can allow to overcome the intrinsic limitation (e.g. uncertainty of the SIP end point) of this scheme.

On the other hand further analysis has shown that this scheme does not usually apply to the open wholesale market where the intrinsic nature of the end-to-end communication (i.e. unknown number and name of the involved carriers) makes the location of the SIP endpoint uncertain. This feature, together with the possibility to have a transconding function in the end-to-end path, is a key drawback for this scheme.

i3 Forum has started a co-operation with the industry with the objective to enlarge the applicability area of the QoS control models and it can be reported that, without considering the basic aggregation scheme (i.e. a specific network measures the quality data of it is own network and passes them upstream off-line) all alternative methodologies involve the development of new capabilities and/or new standards.

# 11.4 KPI computation for SLA / QoS reporting

As a general principle each Carrier can offer KPIs of QoS parameters according to its own commercial policy [1], [2].

Let:

- T be the reporting period (e.g. T = one month)
- *i* be the index of the suite of measurements by the Border Function and/or probes and/or Call Handling Function (as applicable)
- KPI, be the measured value of the i-th sample for the considered KPI (e.g. RTD)
- N be the number of measurements over the period T (*i*=1..N)

KPIs are averaged values over a time period the length of which is outside the scope of this document.

Generally speaking, the reported KPI is obtained as a function of all the measured samples  $KPI = f(KPI_0, KPI_1, ..., KPI_N)$ . The following functions are suggested:

- RTD: 95 / 99 % percentile or average
- LOSS: 95 / 99 % percentile or average
- JITTER: 95 / 99 % percentile or average
- MOS: 95 / 99 % percentile or average
- ALOC: average (by definition)
- NER: average (by definition)
- ASR: average (by definition)
- PGRD: 95 / 99 % percentile or average

This issue is dealt with in [1], [2].

# 12 Numbering and Addressing Scheme (E.164-based)

This deliverable is E.164-based [32]. The objective of this section is to define the format of numbers and addresses which will be exchanged in signaling messages between operators in international IP interconnection for voice services.

# 12.1 Numbering and addressing in E.164-based international interconnection

International IP interconnection for voice services will be based on SIP [17] and SIP-I [22]. In the first phase of implementation only E.164 numbers shall be used as destination address. These numbers shall be used in tel-URI and SIP URI as described in Sections 11.4 and 11.5 respectively.

# 12.2 International numbering scheme in TDM network

International number format used in International IP interconnect for voice shall conform to E.164 standard [32]. A telephone number is a string of decimal digits that uniquely indicates the network termination point. The number contains the information necessary to route the call to this point.

According to this standard full international number in global format contains a maximum of 15 digits starting from Country Code (E.164 [32] Section 6) and has the following format:

1. For geographical areas:	CC NDC SN	maximum 15 digits.
2. For global services:	CC GSN	maximum 15 digits.
3. For networks:	CC IC SN	maximum 15 digits.
4. For groups of countries:	CC GIC SN	maximum 15 digits.

Where:

CC	Country Code for geographic area 1 – 3	digits
NDC	National Destination Code	
SN	Subscriber Number	
GSN	Global Subscriber Number	
IC	Identification Code	1 – 4 digits
GIC	Group Identification Code	1 digit
		-

Support of ISDN sub addressing as defined in E.164 ([32] Appendix B, Section B. 3.3) in international voice IP interconnect is OPTIONAL as it is very rarely used.

# 12.3 TEL URI addressing scheme

Tel-URI shall conform to IETF RFC 3966 [18] "The tel URI for Telephone Numbers". According to this RFC global unique telephone numbers are identified by leading "+" character so E.164 based addressing used in SIP INVITE message SHALL be as follows:

1. For geographical areas:	+CC NDC SN	maximum 15 digits.
2. For global services:	+CC GSN	maximum 15 digits.
3. For networks:	+CC IC SN	maximum 15 digits.
<ol><li>For groups of countries:</li></ol>	+CC GIC SN	maximum 15 digits.

# 12.4 SIP URI Addressing scheme

SIP-URI shall conform to IETF RFC 2396 [59]. In order to setup an international voice call, the telephone number used in the SIP URI shall be a valid E.164 number preceded with the "+"character and the user parameter value "phone" should be present as described in RFC 3261 [17] section 19.1.1. As an example of SIP URI the following format is given:

sip:+14085551212@domain.com;user=phone

# 13 Accounting and charging capabilities

The information flow to be exchanged from the transport and switching platforms with the relevant OSS/BSS systems is outside the scope of this document.

The information recorded in the Call Detail Record (CDR) shall support settlement and performance. The scope of this section includes only the data that require for exchange the information for settlement and performance. The CDR may also serve as a troubleshooting tool for certain information. This section does not address the format of the CDR in a carrier's network nor the collecting method. Each carrier may have additional proprietary fields for internal uses, which is not in the scope of this section.

Since calls may be originated or terminated in TDM or VoIP network, the CDR shall support data attributes for these two types of calls and services.

# 13.1 Call detail record format

The CDR shall support the following information or the data that can derive the following information. Optional information is identified in the column.

#	Information	Note
1.	Originating Carrier	<ul> <li>Mandatory. This field includes the country of the carrier. The originating carrier may be:</li> <li>A domestic carrier for calls originating in a domestic location</li> <li>Int'l carrier for calls originating in an int'l location</li> <li>The carrier itself for calls originating in its own network.</li> </ul>
2.	Terminating Carrier	<ul> <li>Mandatory. This field includes the country of the carrier. The terminating carrier may be:</li> <li>A domestic carrier for calls terminating in a domestic location.</li> <li>Int'l carrier for calls terminating in an int'l location</li> <li>The carrier itself for calls terminating in its own network.</li> </ul>
3.	Ingress TSG Number / virtual TSG Number / IP Address	Mandatory. Source IP address/Port Number
4.	Egress TSG Number / virtual TSG Number / IP Address	Mandatory. Destination IP address/Port Number
5.	Call Identifier	Mandatory. If the SIP protocol is used, Call-ID and CSeq are recorded.
6.	Ingress Protocol	Mandatory. SIP, SIP-I, ITU-T C7, TUP, etc.
7.	Egress Protocol	Mandatory. SIP, SIP-I, ITU-T C7, TUP, etc.
8.	Dialed Digit in CC+NN format	Mandatory. It is assumed the called number is an E.164 number.
9.	Caller Number in CC+NN format, if available	Optional. A caller number may not be received. CLIR indicator, if CLI is received.
10.	Service Information (e.g., Toll Free, Int'l Long Distance, etc.)	Mandatory. This information is used for determining the billing direction. For example, outgoing Int'l Toll Free Service is foreign billed.
11.	Ingress Codec	See Section 8.
12.	Egress Codec	See Section 8.
13.	Original Called Number (OCN)	Optional. This information is used for call forwarding, e.g., Mobile's voice mail.
14.	Redirecting Information (RI)	Optional. This information is used for call forwarding, e.g., Mobile's voice mail.
15.	Redirecting Number (RgN)	Optional. This information is used for call forwarding, e.g., Mobile's voice mail.

щ	Information	Nata
#	Information	Note
16.	Call Disposition (Cause Code, SIP Status	Mandatory. For example, Cause Code 34 for
47	Code)	ISUP signaling; 404 for SIP protocol.
17.	Time of Seizure [Indicator, Year, Month,	Mandatory. Note this field shall include a Time
	Date, Hour, Minutes, Seconds]: IAM,	Zone indication if local time is used otherwise use
40		GMT.
18.	Time of Alert [Indicator, Year, Month, Date,	Optional. Note this field shall include a Time Zone
- 10	Hour, Minutes, Seconds]: ACM, 18X	indication if local time is used otherwise use GMT.
19.	Time of Answer [Indicator, Year, Month,	Optional Note this field shall include a Time Zone
	Date, Hour, Minutes, Seconds]: ANM, 200,	indication if local time is used otherwise use GMT.
	OK Time of Termination Indicator Maan	Mandatan, Nata this Sold shall include a Time
20.	Time of Termination [Indicator, Year,	Mandatory Note this field shall include a Time
	Month, Date, Hour, Minutes, Seconds]:	Zone indication if local time is used otherwise use
04	REL, BYE, CANCEL	GMT.
21.	LANG/Language Digit	Optional. For TDM operator-to-operator calls.
22.	Origination Access Type: e.g., mobile, fixed,	Optional. For TDM ITU-T SS#7 and SIP-I
	payphone	signaling protocols.
23.	Bearer Capability	Optional. For TDM ITU-T SS#7 and SIP-I
04	OCDN/Olabal Caffurana Dafinana Naturalu	signaling protocols.
24.	GSDN/Global Software Defined Network	Optional. For TDM ITU-T SS#7 and SIP-I
25	Call Type	signaling protocols.
25.	ISDN Supplementary Services	Optional. For TDM ITU-T SS#7 and SIP-I
26.	LILI Dejection/Subsequent LILI Dessived	signaling protocols.
20.	UUI Rejection/Subsequent UUI Received Indicator	Optional. For TDM ITU-T SS#7 and SIP-I
27.	RTP Lost Packets	signaling protocols.
27.		Optional. For media traffic quality of service
20. 29.	RTP Jitter	Optional. For media traffic quality of service
	RTCP Lost Packets	Optional. For media traffic quality of service
<u>30.</u> 31.	RTCP Jitter	Optional. For media traffic quality of service
	MOS	Optional. For media traffic quality of service
32.	Total octets received	Optional. Total traffic received
33.	Total octets sent	Optional. Total traffic sent

# 1 Annex on Network Interconnection Examples

On the basis of the content of the main part of this document, various interconnection models can be implemented for a bilateral international Voice service depending on the transport configurations, adopted signaling protocol and media codec and additional, interconnection models that imply different quality levels.

In order to better address carriers' needs, it has been recognised useful to complete the specification describing two network examples covering different market scenarios:

- 1) direct private-oriented interconnection (dedicated to voice service)
- 2) indirect public-oriented interconnection (via Public Internet)

in terms of transport configuration, IP protocol parameters, suggested signaling protocol, suggested codec, suggested network security features.

# **1.1** Direct private-oriented interconnection (dedicated to voice service)

### Transport Characteristics

Transport configuration: as specified in Section 6.2.1 using IPv4

Transmission Interface: either SDH/Sonet- based or Ethernet-based

Type of the IP addresses (of the PE router and Border Function): IPv4 Public not announced onto the Internet

**IP TOS field marking**: DSCP = 46/EF or IP Precedence = 5

**IP Dimensioning Criterion**: with a 15% over-provisioning factor taking into account IP packet payload and protocols overhead

### Service Characteristics

Signaling Protocol: SIP-I as specified in ITU-T Rec. Q.1912.5 Annex C Profile C transported over UDP protocol (specified in IETF RFC 768) Voice Codec: as specified in ITU-T Rec. G.711 with RTP protocol as specified in IETF RFC 3550 Fax Protocol: as specified in ITU-T Rec. T.38 DTMF Support:: as specified in IETF RFC 2833 Numbering and Addressing: as specified in ITU-T Rec. E.164

### Security Characteristics

**Border Function:** required **Signaling Encryption:** no encryption needed **Media Encryption:** no encryption needed

# **1.2** Indirect public-oriented interconnection (via the IPv4 Public Internet)

### Transport Characteristics

Transport configuration: as specified in Section 6.3.2, using IPv4

Transmission Interface: either SDH/Sonet- based or Ethernet-based

Type of the IP addresses (of the PE router and Border Function): IPv4 Public announced onto the Internet

**IP TOS field marking**: (DSCP = 46/EF / IP Precedence=5) or (DSCP DF/CS0 / IP Precedence=0) **IP Dimensioning Criterion**: with a 15% over-provisioning factor taking into account IP packet payload and protocols overhead

### Service Characteristics

Signaling Protocol:SIP as SIP signaling profile specified in Section 7.1 based on IETF RF3261transported over UDP protocol (specified in IETF RFC 768)Voice Codec:as specified in ITU-T Rec. G.729a with RTP protocol as specified in IETF RFC 3550Fax Protocol:as specified in ITU-T Rec. T.38DTMF Support::as specified in IETF RFC 2833Numbering and Addressing:as specified in ITU-T Rec. E.164

# Security Characteristics

Border Function: required Signaling Encryption: encryption required by means of IPSec protocol Media Encryption: no encryption needed.

# **1.3** Comparison of the interconnection examples

The two given examples of bilateral international interconnection are intended to meet different market requirements.

The first example (private-oriented) describes a possible interconnection configuration to be implemented between two carriers with co-located IP backbones nodes, or that are willing to build a transmission circuit. This interconnection configuration, providing the highest level of quality both in terms of voice call quality, service quality, network availability and network security, can replace existing TDM-based ones and, the more the number of channels is high, the more the suitability of this configuration is high.

The second example (via Public Internet) is more suitable for cases where the two carriers are not colocated and accept the lower quality levels generated by the Public Internet. This interconnection implies a lower cost (resources shared with other services) and, in general, lower provisioning time (no need to set-up an ad-hoc link).

The two examples can both be used to transport International voice traffic, however due to the lower quality levels achievable onto the public internet, carriers that want to provide a high and stable quality of voice services should favour a private and dedicated interconnection solution.

Two tables below provide *target values* for the two discussed network scenarios.

#### Relevant to Voice Service layer

	Case 1) Private-oriented	Case 2) via Public Internet	
	Higher	Lower	
ASR	(on the basis of historical data)	(on the basis of historical data)	
	ASR includes customer behaviour and is route dependant	ASR includes customer behaviour and is route dependant	
NER	NER values depend on destination and type of destination (fixed/mobile).	Lower than Private-oriented case	
	The same values of the existing TDM interconnection should be achieved.		
MOS (model E)	Higher than 4	Higher than 3,6	
PGRD (POST GATEWAY RINGING DELAY)	Under Evaluation	Under Evaluation	
ALOC	Higher (on the basis of historical data) ALOC includes customer behaviour and is route dependant	Lower (on the basis of historical data) ALOC includes customer behaviour and is route dependant	
ISUP information transport	Supported	Partly Supported	

Relevant to Network Platform layer

Case 1) Private-oriented

Case 2) via Public Internet

Network availability	99.99% monthly with dual access,	99.99% monthly with dual access,
(including the int. segment)	99.95% monthly with single access	<b>99.95%</b> monthly with single access
		Depending on geographical areas
RTD (for the int.	<b>Depending on geographical areas</b> Indicative RTD values for specific	Higher values than private-oriented interconnection
segment)	regions are given in GSMA IR34 V.4.2 (Oct. 2007) pg. 31	Indicative RTD values for specific regions are given in GSMA IR34 V.4.2 (Oct. 2007) pg. 31
Packet Loss		
(for the int. segment	<0.1%	> = 0.1%
Packet Jitter (for the int. segment	Under Evaluation	Under Evaluation